Dear Family Members,

On behalf of the Student Housing Department, I want to welcome you to UC Davis! Your visit with us this summer is just the beginning of what we hope will be a wonderful experience for your student.

This brochure has been prepared to answer questions that are frequently asked by parents and prospective students about what Student Housing has to offer. I encourage you to read through the information to familiarize yourself with some important aspects of housing and our residential program.

We also encourage you and your student to use our online AskMe! feature located at our website (housing.ucdavis.edu). Users can view a database of frequently-asked questions or email a question and receive an automated response.

Again, welcome to UC Davis!

Emily Galindo
Assoc. Vice Chancellor, Student Affairs
#1 Question: When can students move in to the residence halls?

Check-in weekend is Saturday, September 19 and Sunday, September 20, 2015. For the students’ convenience and to expedite the move-in process, all of our buildings will be open; half of incoming students will be assigned to move in on Saturday and half on Sunday. Students will be notified which day they are assigned to in mid-August. Check-in occurs 8:00 a.m.–11:00 p.m. each day.

If students are unable to check into their hall on their designated check-in day, they may move in on any following day. However, if students have need of any special accommodations, or if their check-in day conflicts with the observance of religious holidays, contact the Student Housing office at (530) 752-2033.

Students should inform their roommate(s) if they will arrive late and keep in mind that their contract begins on the date the room is available, regardless of when they arrive.

Important Residence Hall Calendar Reminders

WILL THE RESIDENCE HALLS BE CLOSED DURING ACADEMIC BREAKS?
The residence halls are closed during winter break and remain open during spring break.

During winter break, students are required to leave the halls. They may leave belongings in their rooms, but items of value should not be left in their rooms.

During spring break, per the contract, the dining commons are closed; no meals are served during the break. Closure dates are listed at housing.ucdavis.edu/calendar.

WHEN DO STUDENTS MOVE OUT AT THE END OF THE YEAR?
Students need to vacate the residence halls within 24 hours of their last final exam or by 7:00 p.m. on Thursday, June 9, 2016, whichever comes first. Students and their family members should make advance preparations to meet the deadline.

WHEN MAY STUDENTS START RECEIVING MAIL AND PACKAGES IN THE RESIDENCE HALLS?
Mail and packages will be delivered and accepted beginning Monday, September 21. Students need to check their mailboxes soon after arriving for important information regarding university events and activities.

All packages are delivered to the Area Service Desk. The Student Housing automated mail system will send an e-mail notification to students who receive packages.

IS IT POSSIBLE TO TOUR RESIDENCE HALL ROOMS PRIOR TO MOVING IN?
Yes. Guided tours are available during both the summer and the academic year.

During summer, guided tours of a sample room in the Segundo residence hall area are available from Monday, June 29, 2015 through Friday, September 11, 2015. Tours are available daily, including weekends, from 9 a.m.-11:30 a.m. and 1:30-4:30 p.m. Tours are not available during university-observed holidays.

For students who attended Orientation and participated in the Full Program option, the sample room on the tour will be very similar in style to the Tercero rooms used during Orientation.

For additional tour information, including information about academic year tours, visit housing.ucdavis.edu/tours.

Prefer to tour online? Check out Aggie Abodes, on online video tour of residence hall rooms, at housing.ucdavis.edu/aggie-abodes.

WHAT IS WELCOME WEEK?
Welcome Week is the campus’ and Student Housing’s way to welcome new students and welcome back returning students. There are several programs in the residence halls, including movie nights, community socials, late night socials, “How to Get an ‘A,’” classroom etiquette, the Fall Welcome Rally, the Resource Fair, ice cream socials, and tours.
Academic advising and support services include the First Year Aggie handbook for more details.

Hall Advising Team section on page 81 of their programs. Students can refer to the Residence Advising Centers and evening RHAT programs. RHAT includes the Academic Student Housing collaborates with the four available to Residents living with.

WHAT IS THE FIRST-YEAR EXPERIENCE PROGRAM?
The First-Year Experience (FYE) program encompasses both the FYE peer advising and the Residence Hall Advising Team (RHAT) programs. The professional staff FYE Advising Coordinators and peer advisers create a positive and seamless academic transition experience for new students and their families to UC Davis, while helping students prepare for a successful academic career. The FYE peer advisers provide academic advising and support in the Academic Advising Centers and evening RHAT programs throughout the academic year.

WHAT TYPE OF ACADEMIC SUPPORT IS AVAILABLE TO RESIDENTS LIVING WITH STUDENT HOUSING?
Student Housing collaborates with the four colleges and other campus departments to implement a comprehensive academic advising and support program known in the residence halls as RHAT. RHAT includes the Academic Advising Centers and the evening hall/floor programs. Students can refer to the “Residence Hall Advising Team” section on page 81 of their First Year Aggie handbook for more details.

Academic advising and support services include the following:

Peer Academic Advising:
Mondays-Thursdays (10:00 a.m.–8:00 p.m.)
Fridays (10:00 a.m.–4:00 p.m., Segundo, Tercero)
Fridays (10:00 a.m.–2:00 p.m., Cuarto)

Peer Tutoring:
Monday-Thursday Evenings (visit rhat.ucdavis.edu for a complete tutoring schedule)

Tutoring is offered in common first-year subjects such as math, chemistry, and writing.

Academic Coordinators:
There are professional staff in each residence hall area focused on supporting students’ academic transition. To contact an Academic Coordinator, students can e-mail academicoordinator@ucdavis.edu

ARE THERE THEMED LIVING AREAS IN THE RESIDENCE HALLS?
Yes, Student Housing is proud to offer a variety of living-learning communities in the residence halls. These communities provide students with an opportunity to explore academic, cultural or career interests while developing friendships with other students who share the same interests. Some living-learning communities include an optional academic component. In these communities residents have the opportunity to participate in a one or two unit seminar typically offered during the fall quarter. Course Registration Numbers (CRN) for the optional seminars will be provided during Summer Orientation (by email or from Orientation Leaders) and/or during Welcome Week so that students can register for the seminar. Students interested in living in a living-learning community should indicate their preference when filling out the online housing application. For more information on living-learning communities and to view a complete listing of communities, visit housing.ucdavis.edu/education/communities; students may also see an Orientation staff member or an Academic Coordinator in their housing area.

HOW CAN STUDENTS INTERACT WITH FACULTY IN STUDENT HOUSING?
UC Davis offers numerous classes with small faculty to student ratios called First-Year Seminars. These courses are offered by the Center for Excellence in Teaching and Learning (CETL) and taught during all three quarters. Courses are listed under “First-Year Seminar (FYS)” in the General Catalog and Class Search Tool. These one- or two-unit courses are an excellent way to participate in a small seminar (limited to 15 students) and have close interaction with faculty. The topics of these seminars are those that interest the specific faculty member, and are as diverse as “American Roots Music: Chicago Blues,” “Humor, Contemplation, and Creativity,” “Sports and Law in America,” and “Scientific Challenges for the 21st Century.”

Student Housing coordinates an “Understanding the Research University” First-Year Seminar to assist new students (first-year and transfer) in fully engaging the university by discovering their academic passions, understanding and accessing unique research opportunities, and becoming active members of the UC Davis scholarly community in order to maximize their collegiate success. All new students are encouraged to enroll in this seminar during their first year. Student participation in this class and an exchange of ideas between the students and faculty make these unique seminars popular with students.

In addition, Academic Coordinators in the residence halls organize quarterly faculty programs, inviting distinguished faculty into the residence halls to engage in conversations ranging from their expertise, discipline, personal hobbies and interests. Students should contact an Academic Coordinator at academicoordinator@ucdavis.edu to learn more about these programs.

Student Housing partners with faculty to host a Faculty-In-Residence program. One faculty member resides in Cuarto and another in Tercero, where they live, eat, and build relationships with residence hall students.

Residential Education & Services

IS THERE STAFF AVAILABLE TO ASSIST STUDENTS IN THE RESIDENCE HALLS?
Absolutely! Students will have an undergraduate resident advisor (RA) living in the community with them. RAs are trained to assist students with their transition into college and to develop community in their residence halls. Student Housing also provides professional staff who supervise the RAs and specialize in areas of academics, leadership and citizenship. All staff members are available to assist any student with questions, problems or academic needs. They are networked with departments that play a key role in student success. Whether the concern is homesickness, questions about academic schedules, or how to get involved on campus, staff members are available to assist.

HOW WILL STUDENTS GET TO KNOW OTHERS IN THE RESIDENCE HALLS?
There are many opportunities for students to get to know each other in the residence halls. There is a required Community Development meeting for all students to attend before classes begin. At this meeting, safety procedures and residence hall polices will be presented. In addition, RAs will talk about Welcome Week activities, leadership councils and Neighborhood Committees, and will preview some of the academic assistance programs that will be happening in the community on a weekly basis. Typically, students celebrate each other’s birthdays and attend programs together. The RAs try to include everyone and Welcome Week is the best way for students to...
get to know others in the community, as well as other students who live in the residence halls. To learn more about activities and programs happening in the residence halls, including learning opportunities, diversity programming, and community socials, check the residence halls events calendar at housing.ucdavis.edu/calendar, and read the weekly email newsletter, The Aggie Reader.

**WHAT IF A STUDENT HAS DIFFICULTY WITH A ROOMMATE AFTER MOVING IN?**

While we hope that each student will have a wonderful experience living in the residence halls, sometimes roommate issues become problematic. A large percentage of incoming college students today have not shared a room before. Residence hall rooms are fairly small and storage space is shared by two or three students.

At the beginning of fall quarter, the RAs meet with roommates to discuss what behaviors are acceptable to everyone in the room. By having the RA facilitate a discussion between the roommates, it is hoped that problems can be avoided by open and honest communication. Roommates sign a “roommate agreement form” acknowledging what they have agreed to in the discussion.

**Living On Campus**

**ARE THERE HOUSING OPTIONS IN THE RESIDENCE HALLS RELATED TO GENDER?**

Yes, there are! An all-female building and female-only floors are located in Tercero and Segundo. Cuarto is a coed living area, but all female-only floors are located in Tercero and Segundo. Cuarto is a coed living area, but all female-only floors are located in Tercero and Segundo. Cuarto is a coed living area, but all female-only floors are located in Tercero and Segundo.

**IS THERE A CONVENIENT AND SAFE WAY TO GET AROUND CAMPUS AT NIGHT?**

The UC Davis Police Department’s Aggie Host security service provides “Safe Rides”, a ride and walking escorts service for students, faculty and staff, as an alternative to walking alone. The service operates on campus and the nearby campus residential areas, and is free of charge. When the Aggie Host Security officers are not handling Safe Rides requests, they maintain a high profile by patrolling the campus on foot, bicycle, or vehicle.

Hours of operation are 5 p.m. to 6 a.m., seven days a week, excluding major holidays and summer sessions (hours are subject to change). Students may call the UC Davis Police Department at (530) 754-COPS (2677), or use the free TapRide app, to request a Safe Ride. Visit police.ucdavis.edu/divisions_services/campus_security/safe_rides.html for more information, for updates to hours of operation, and to download the TapRide app.

**WHAT IS THE BEST WAY TO GET AROUND CAMPUS?**

Bicycling is the fastest and most popular way for students to get around campus and the city of Davis.

The UC Davis campus bike shop, the Bike Barn, is offering the Aggie Bike Buy program for incoming students. The program allows students to customize a bike from Giant bicycles, complete with a 4-year service plan, safety accessories, and cycling gear all in one location. Students and their families will then be able to pick up their bicycles the day they move into their on-campus housing. Student Housing recommends this program because many students on campus ride low-end bicycles from department stores. These bikes are poorly assembled, and in the first year of use, can end up costing the owner more money in repairs than the cost of the bike. The Bike Barn promises high quality bikes that are durable, safe, and affordable. The pick-up procedure also relieves the hassle of having to transport a bike to Davis at move-in. Visit bikebarn.ucdavis.edu for more information.

Just want to borrow a bike for a couple of hours? Student Housing runs the “HuBS” bike borrow program in the residence halls.

**HOW DO STUDENTS REGISTER THEIR BIKES?**

All bikes on the UC Davis campus must have a current California Bicycle License. A new license costs $10 and a renewal is $5. Both are valid until December 31 of the second year following the year of registration. Bike licenses are available at the Transportation and Parking Services (TAPS) office on Mondays through Fridays from 8 a.m. to 4 p.m. Most new students license their bicycles during Welcome Week. On Monday through Friday of Welcome Week, licenses will only be available outside in front of the TAPS building. View taps.ucdavis.edu/bicycle for additional information.

**HOW CAN STUDENTS LEARN ABOUT BICYCLE SAFETY?**

Davis is arguably the most “bike friendly” community in the US, but it’s still possible to experience a crash or get a bike ticket if students aren’t fully educated in bicycle safety. Students can avoid these situations by visiting the on-line bike education program at bikesafety.ucdavis.edu. The program takes less than an hour and focuses on cycling situations, conditions and the rules relevant to riding on campus and in the city of Davis. Students who log into the program with their UC Davis Student ID will be entered into drawings for a variety of prizes. For questions, call the UC Davis Bicycle Coordinator at (530) 752-2453.

**WHAT STUDENT HOUSING CONSTRUCTION PROJECTS WILL BE OCCURRING DURING THE 2015-2016 ACADEMIC YEAR?**

The redevelopment of the Leach residence hall began in summer 2014. The project—Tercero Phase 4—which includes the demolition of Leach Hall and the construction of 4 buildings that will be home to 500 students each year, is scheduled to be completed for fall 2017. As the project progresses, more information will be available online at housing.ucdavis.edu/capitalprojects. **HOW ARE THE ROOMS IN THE RESIDENCE HALLS FURNISHED?**

Rooms are furnished with a bed frame, mattress, desk, desk chair, dresser, bookshelf, and desk lamp for each student. Each room has one wastepaper basket and recycling container. Students must bring their own bedding (pillow, sheets, mattress pad, bedspread) and towels, etc. Due to different bed sizes, Student Housing recommends waiting until final room assignments are announced before purchasing sheets.

**DO STUDENTS HAVE CONTROL OVER THE TEMPERATURE OF THEIR RESIDENCE HALL ROOMS?**

All bedrooms within the Student Housing inventory have user-friendly occupant-controlled thermostats. These thermostats allow adjustment during the cooling season ranging between 72°–84°F Fahrenheit and during the heating season ranging between 58°–70°F Fahrenheit.

**WHICH RESIDENCE HALL BUILDINGS HAVE ELEVATORS?**

All Student Housing buildings have elevators with the exception of Regan Hall (Campo, Indio, Nova, Paloma, Rienda, Sereno and Talara buildings).

**HOW DO STUDENTS REQUEST REPAIRS OR FACILITIES-RELATED SERVICE IN THE RESIDENCE HALLS?**

Students may submit a service request online through MyUCDavis. Log in and go to “Housing Information,” then click on the “Submit a Service Request” link. Fill out the form with exact location and details of needed service. The request can be for service needed in your room or an area outside of your room, such as a lounge or bathroom. All emergency requests should be directed to the Student Housing Facilities Service Desk at 530-752-8200 or the on-call resident advisor.

**WHAT TYPE OF EXTERIOR ACCESS SYSTEM IS USED IN THE RESIDENCE HALLS?**

An electronic access system is used in the Segundo, Tercero, and Cuarto areas. The outside doors of all residence hall buildings are locked 24 hours per day. Students use their registration
cards to enter their buildings and, depending on their hall system, use either their registration cards or a key to get into their rooms.

Safety and security are discussed at Community Development meetings held in each area. All residents are expected to attend these meetings.

WHAT SERVICES ARE AVAILABLE AT THE AREA SERVICE DESK?
There are many services available at each Area Service Desk. Student Housing staff is available to help students and direct them to the resources that they need. The Area Service Desk is open weekdays from 8:00 a.m.–11:00 p.m. and weekends from 12:00 p.m.–11:00 p.m.

WHAT ARE THE BATHROOMS LIKE IN THE RESIDENCE HALLS?
In Bixby, Gilmore, Malcolm, Ryerson and Regan Halls, students share community bathrooms. Emerson, Webster, and Thoreau Halls have bathrooms in each suite: residents share bathrooms with their suitemates. Alder, Thompson, Miller, Kearney, Laben, Wall, Campbell, Potter, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, and Hawthorn Halls have one bathroom for every four or five rooms. All bathrooms include showers with a curtain or door, and towel racks or hooks to hang a wet towel.

HOW IS STUDENT HOUSING INTEGRATING SUSTAINABLE PRACTICES INTO ITS OPERATIONS IN THE RESIDENCE HALLS?
Student Housing and UC Davis Dining Services are committed to developing sustainable practices and educating the campus community about sustainability. Examples of recent Student Housing efforts include the following:

- A Sustainability Living-Learning Community;
- Programs for residents developed by the sustainability programmers;
- A waste diversion plan to help meet the UC goal of zero waste by 2020; and
- Facilities implementation of water and energy efficiency measures and LEED planning.

More information can be found at housing.ucdavis.edu/sustainability.

Rooms and Roommates

DO STUDENTS GET TO PICK WHICH HALL THEY WANT TO LIVE IN?
Students may select the area in which they would like to live, but not the specific hall. If students wish to live in a hall or room other than that to which they have been assigned, they may request a room/hall transfer according to dates published in the Residence Hall Calendar.

HOW DOES STUDENT HOUSING PICK ROOMMATES AND WHEN DO STUDENTS GET THESE RESULTS?
Roommate requests may be made on the housing application. If students do not list any roommate preferences, they will be randomly assigned a roommate based on each of the student’s housing preferences, including desired area, living environment, room occupancy and specialty/theme program. Student Housing does not use information about lifestyle, personal habits or culture in assigning roommates. After room assignments are processed in mid-August, Student Housing will send an email to all assigned students’ UC Davis email accounts.

CAN FRIENDS ROOM TOGETHER? HOW?
Yes. Until August 4, students can request room assignments with friends when they complete their Online Assignment Applications; use the Roommate Request button on the housing assignment status pages. Students must include proposed roommates’ names and hometowns on their requests, and ensure they have selected identical living preferences. Meal plans do not need to match. Student Housing will make every attempt to honor roommate requests as long as the requests are mutual and do not conflict regarding living preferences. All requests after August 4 must be submitted in writing to Student Housing and are not guaranteed.

CAN STUDENTS SWITCH ROOMS BEFORE MOVE-IN AND/OR DURING THE YEAR?
Students receive their assignment information in August. They will have the option of completing a transfer request up until Sept. 1. After students have moved into their rooms, they will need to meet with an area coordinator to request a transfer. Requests are subject to availability of space and are not guaranteed. However, Student Housing will try to honor all room transfer requests and will notify students if their requests can be accommodated.

CAN STUDENTS BE GUARANTEED A SINGLE ROOM? HOW MUCH IS A SINGLE ROOM?
Single occupancy may be requested, but cannot be guaranteed. There is a limited number of single rooms: only 138 out of 5000 bed spaces. Not everyone wishing to have a single room will receive one. If a student has a special need requiring a single room, they can complete and submit a Special Accommodations form, available at housing.ucdavis.edu/publications, for consideration. Every effort will be made to accommodate any medical concerns.

Students can refer to the Residence Hall Fee Schedule for specific room rate information: housing.ucdavis.edu/fees.

ARE THERE LAUNDRY FACILITIES IN THE HALLS? WHAT IS THE COST?
Yes, laundry facilities with card-operated washers and dryers can be found in each community. A laundry service access card will be issued to each resident at check-in; cash value may be added using cash or a credit or debit card at a centrally located “Add Value Station” in each residence hall area. The cost for a wash cycle is $1. The dryers cost 75¢ per load and provide approximately 45-50 minutes of drying time.

CAN STUDENTS HAVE A REFRIGERATOR AND A MICROWAVE IN THEIR ROOMS? WHAT ARE THE OPTIONS?
Yes! One refrigerator and one microwave are allowed in each room. Refrigerators cannot be larger than 4.5 cubic feet nor taller than 35 inches. Microwaves must be 800 watts or less. They must be in good working order, with defect-free cords that are grounded and approved by Underwriters’ Laboratories (UL). Student safety and residence hall electrical capacities are the primary concerns related to the use of electrical appliances in the residence halls.

Students may instead opt to rent a MicroFridge: a combination refrigerator and microwave. ASUCD offers MicroFridge and refrigerator rentals that meet Student Housing guidelines. Student Housing recommends that students discuss the purchase or rental of this equipment with their roommates prior to making a decision. Contact ASUCD (530-752-1990) or visit fridgerental.ucdavis.edu for more information.

WHAT TYPE OF CLEANING SERVICE IS PROVIDED?
Student Housing provides full custodial services for all public areas 7 days a week which includes all community bathrooms. However, residents are responsible for keeping their rooms clean. Residents living in Cuarto will receive bathroom cleaning every other week by the custodial staff. Environmentally friendly cleaning supplies including vacuum cleaner and toilet paper are available at each Area Service Desk.

WILL STUDENTS HAVE A LOCKER IN THE COMMUNITY BATHROOMS?
Bixby, Gilmore, Ryerson and Malcolm Hall bathrooms have lockers. Alder, Thompson, Miller, Kearney, Laben, Wall, Potter, Campbell, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, and Hawthorn Hall bathrooms do not have lockers, but instead have “cubbies.” The community bathroom lockers found in select buildings are not assigned and students must bring their own padlock.

WHAT TYPES OF HOOKS OR NAILS MAY STUDENTS USE TO HANG PICTURES OR POSTERS?
Students may use thumbtacks and push pins on surfaces such as tack boards and tackable wall surfaces. All rooms have tackable wall surfaces for each resident. Regular nails and hooks may not be used in the residence halls. Students may use poster putty or two-sided tape that is made to not damage painted surfaces.

Dining on Campus

IS IT NECESSARY TO HAVE A MEAL PLAN WHEN LIVING IN THE RESIDENCE HALLS?
Yes, a dining commons meal plan is part of each residence hall contract and is included in students’ housing fees. When students submit their contract, they will select a meal plan, which determines the number of meals they will
have each quarter. Information about meal plan options can be found at housing.ucdavis.edu/dining/dining_plans.asp.

WHO DO STUDENTS TALK TO REGARDING DIETARY NEEDS AND MEALS IN THE DINING COMMONS?
Dining commons offer a variety of meal options, including vegetarian and vegan choices. If students have any allergy concerns or special dietary needs, they can contact Student Housing’s registered dietitian Linda Adams at (530) 752-9604. Students wishing for special dietary menus should complete and submit a Special Accommodations form, available at housing.ucdavis.edu/publications.

HOW DO STUDENTS KNOW IF THEY HAVE THE RIGHT MEAL PLAN?
Choosing the right meal plan really depends on personal eating habits. Two questions students can ask are, “Do I usually have two or three meals a day?”, and “Will I be going home for the weekends?”

UC Davis Dining Services publishes a block meal planner that fits in a wallet that can be used to estimate how many meals a student should consume by a particular period in the quarter. This tool can be used to predict how many meals will be needed for the remainder of the quarter, as well as which meal plan should be selected for the following quarter. Block meal planners are posted at each Area Service Desk, the dining commons and in the Student Housing office, and can be downloaded from the website housing.ucdavis.edu/dining/dining_plans.asp.

CAN STUDENTS PURCHASE ADDITIONAL MEALS IF THEY RUN OUT OF MEALS DURING THE QUARTER?
Yes, students may purchase additional meals in blocks of 10 meals. Students can purchase additional blocks online at MyUCDavis (click on “view my information” under Housing Information). They can also contact the Student Housing Office to purchase meal blocks.

MAY STUDENTS CHANGE THEIR MEAL PLAN DURING THE YEAR?
Yes, meal plan changes can be made online through MyUCDavis or in person at the Student Housing Office. Students may change their meal plans only during specific meal change periods each quarter. Refer to the Student Housing Calendar (housing.ucdavis.edu/calendar) for specific meal change period dates. Only students can change their meal plans; family members cannot make any changes.

WHAT IS AgGIE CASH?
Aggie Cash is a declining balance (debit) account students, faculty and staff use to purchase food and beverages at UC Davis Dining Services locations on campus. Students living in the residence halls automatically receive $100 of Aggie Cash each quarter. If students choose, they can add additional Aggie Cash in increments of $100 or $150.

Aggie Cash holders make purchases using their AggieCard photo ID, similar to using a bank debit card. Aggie Cash makes dining outside the dining commons cash free and convenient. Transactions are deducted from the Aggie Cash account. Additional Aggie Cash may be added during the year. Visit myaggiecash.com for more information.

WHAT IS AgGIE DISH?
Aggie Dish is a mobile app and website that delivers real-time menu and nutritional information for each dining commons, an interactive map of dining locations, mobile-exclusive deals and a calendar of events hosted by UC Davis Dining Services. Download the app for your iPhone or iPad online at dining.ucdavis.edu/aggiedish. If you don’t have an iPhone or iPad, you can still access most of the information for your mobile browser at m.dining.ucdavis.edu.

Computing Services

WHERE DO STUDENTS GO TO LEARN ABOUT COMPUTER INFORMATION, SERVICES AND SUPPORT IN THE RESIDENCE HALLS?
The Residential Computer Support (RCS) program and website is a great place to start. The RCS program encompasses the residence hall Computer Centers, online HelpDesk, direct support services provided by our student Residential Computing Advisers (RCAs), and online information, instructions and links to campus computing resources. Please visit the Residential Computing website at housing.ucdavis.edu/computers.

CAN STUDENTS BRING THEIR COMPUTERS?
Yes. UC Davis expects students to have their own computers. Information regarding computer recommendations and Internet access can be found on the Residential Computing website.

For added convenience, Computer Centers are located in each residence hall area providing computer and printer access for all residents.

WILL STUDENTS HAVE AN INTERNET CONNECTION IN THE RESIDENCE HALLS?
Yes. All residents have either a high-speed wired connection through ResNet, the Residential Network, or a high-speed wireless connection through Eduroam, the campus wireless network. Students should visit the Residential Computing website for information about how to prepare before they arrive including getting connected, UC Davis computer recommendations, and computer security. First-year students can also register laptops at Orientation.

IS WIRELESS COMPUTING AVAILABLE IN THE RESIDENCE HALLS?
Yes. Student Housing continues to expand wireless service in rooms, lounges, and indoor and outdoor common spaces. Wireless connectivity is available in all Segundo and Tercero bedrooms, Thoreau Hall bedrooms, and the common spaces in Emerson and Webster Halls. Student Housing is in the process of integrating wireless in all Cuarto bedrooms.

Until then, Emerson and Webster Hall residents are permitted to install their own wireless device in their rooms. To learn how to connect wireless or view maps of wireless areas, visit the wireless section of the Residential Computing website. Wireless access is also available at many locations around campus, including Shields Library, the Memorial Union and the Quad.

WHAT IS SAFE AND APPROPRIATE COMPUTING?
Safe computing means taking appropriate steps to secure and maintain a computer and avoiding practices that make a computer vulnerable to virus infection and hackers. Student Housing recommends the following: configure your Windows or Mac system to automatically update itself with current critical software patches, avoid peer-to-peer (P2P) file-sharing applications, turn off file sharing, configure and use your built-in firewall, and install anti-virus software. If you need any help with these items, one of our RCAs would be glad to assist.

DOES THE UNIVERSITY PROVIDE ANTI-VIRUS SOFTWARE?
The university requires all computers connecting to its campus networks to have anti-virus software installed. If a computer already has anti-virus software installed, no further action is required. Otherwise, Student Housing recommends installing one of the free anti-virus software packages (available for both Mac and Windows). Information is available online at housing.ucdavis.edu/computers/antivirussoftware.asp.

DOES THE UNIVERSITY INSURE AGAINST THEFT?
The university does not provide theft insurance for residents. Student Housing recommends that students verify that they are covered by
**Telephones and Television**

**WILL STUDENTS HAVE A TELEPHONE IN THEIR ROOMS? WHAT ARE THE RATES?**
Most residence hall students opt to use a mobile phone throughout the year. Residents who want a landline may sign up for service through campus’ IET-Communications Resources.

There is one telephone jack in each bedroom except in Bixby, Gilmore, Malcolm, Ryerson, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, and Hawthorn Halls, which do not have phone jacks, and in the quad configurations in Regan Hall, which provide a phone jack only in the common study room. Phone jacks are typically wall-mounted. Residents provide their own telephone. Phone lines may need to be shared by roommates; however, only one person may be a designated account holder on each line of service.

Please visit MyPhone (myphone.ucdavis.edu) to view current rates and setup fees, to set up service or for additional information.

**CAN STUDENTS USE THEIR CELL PHONES?**
Yes. All major carriers (AT&T, Sprint, T-Mobile, Verizon) have towers on campus, and continue to build new towers, significantly improving outdoor service and, in some cases, indoor service as well. Service is not equal in all areas by all carriers, however. Please visit cellsites.ucdavis.edu to see a map of cell tower locations by carrier.

**IS CABLE TELEVISION PROVIDED?**
Yes. In keeping with Student Housing's commitment to meeting students' technological needs, cable TV with HD and analog channels is provided to all residents. The list of channels is available online: housing.ucdavis.edu/tv.

Students will need to bring a cable-ready television and a length of coaxial cable (we recommend 25 ft.) to connect their television to the wall jack. Each residence hall suite or traditional room configuration has a cable jack.

**Rules & Regulations**

**WHAT IF A STUDENT VIOLATES A STUDENT HOUSING POLICY SUCH AS NOISE OR ALCOHOL?**
The housing contract is a legally binding document that includes both rights and responsibilities for a student. It is very important to understand the conditions of the contract, one of which is following all university and housing policies. Residence hall policies are incorporated in the contract and published in the Guide to Residence Hall Life, which is available online at housing.ucdavis.edu/publications/guides. If a student is documented for a policy violation, they will usually meet with the Conduct Coordinator to discuss the policy and situation that was occurring at the time. Depending on the seriousness of the violation, students may be referred to Student Judicial Affairs (SJA), Alcohol, Tobacco, and Other Drug (ATOD) Intervention Services, or other campus resources. The student may also receive a letter noting the behavior and asking for the behavior to change. Serious or repeated violations may end with a student's housing contract being terminated or other major sanctions, such as suspension or dismissal from the university.

**WHAT HAPPENS IF A STUDENT VIOLATES COPYRIGHT LAW?**
The motion picture and music industries are particularly active in enforcing digital copyright laws and college campuses receive much of their attention. Sharing copyright protected files online is illegal and violates the Digital Millennium Copyright Act (DMCA). The university cooperates with outside agencies in enforcing copyright law. Upon receiving a notification of infringement, the university disables a student's login for a minimum of two weeks. More information is found online at research.ucdavis.edu/pgc/ipm/copyright/dmca.

**CAN STUDENTS HAVE OVERNIGHT GUESTS WHILE LIVING IN STUDENT HOUSING?**
Students living in the residence halls may have an overnight guest stay for up to seven nights per academic quarter with the permission of all roommates. Residents are responsible for their guest’s actions and will be held accountable for policy violations. Overnight guests are not permitted during final exam weeks.

**CAN STUDENTS BRING A CAR WHEN LIVING IN THE RESIDENCE HALLS?**
Students living on campus may not bring cars or purchase parking permits. Some exceptions may be granted based upon legitimate need and availability. Information about the parking appeal process is available online at housing.ucdavis.edu/prospective/parking.asp. Students enjoy many alternative forms of transportation, including free rides on the Unitrans bus service, access to the Zipcar program and bicycling.

**ARE PETS ALLOWED IN THE HALLS?**
Pets and other animals are not permitted in the residence halls. The only exception is fish in an aquarium that does not exceed 10 gallons. Aquarium requests must be approved by a member of the Area Community Team (ACT) and must have the approval of all roommates prior to set up. Residents requesting service or emotional support animals can contact Student Housing at studenthousing@ucdavis.edu.

**Housing Payments & Financial Questions**

**HOW ARE STUDENTS BILLED FOR HOUSING FEES?**
Student Accounting generates electronic statements using MyBill, which include housing charges. Payments are due in accordance with the Residence Hall Fee Schedule without demand or billing. Payments must be submitted by the following deadlines:

- Fall quarter – September 15
- Winter quarter – December 15
- Spring quarter – March 15

The Residence Hall Fee Schedule may be viewed online at housing.ucdavis.edu/prospective/fees_res halls.asp. Three quarterly payment coupons and a Residence Hall or SHA Fee Schedule will be mailed to students’ permanent home or current mailing addresses in mid- to late-August.

**WHEN DO STUDENTS NEED A HOUSING COUPON?**
Students should include a housing coupon whenever they make a payment to the Cashier's Office, either in person or by mail. This will ensure that the student's money is correctly applied to their housing fees instead of other university charges, such as tuition and Orientation fees. A coupon is not necessary when students are paying their entire bill.

Students who pay with MyBill cannot use a housing coupon or otherwise specify their payment as a housing payment. Therefore, the payment could be applied to other university charges, such as from a previous quarter or unpaid tuition fees.
WHERE DO STUDENTS MAKE HOUSING PAYMENTS?
Payments may be made in person at the Cashier’s Office in 1200 Dutton Hall, Monday–Friday, 10:00 a.m.–4:00 p.m. Payments may be mailed to:

Cashier’s Office
University of California Davis
P.O. Box 989062
West Sacramento, CA 95798-9062

Make checks payable to UC Regents and write the student ID number on the check. Payments may also be made online via MyBill.

HOW MUCH DOES IT COST TO LIVE ON CAMPUS?
Various meal plan and room occupancy pairings determine the cost of living on campus for each individual. Please refer to the Residence Hall Fee Schedule for specific room rate information: housing.ucdavis.edu/fees.

WILL FINANCIAL AID PAY ALL OF THE HOUSING COSTS?
The amount of financial aid a student receives may not always cover all of their housing costs each quarter. Students can check their Student Housing account balance online through sisweb.ucdavis.edu. Any unpaid balance will be due according to the Residence Hall Fee Schedule.

CAN STUDENTS CANCEL THEIR CONTRACTS DURING THE ACADEMIC YEAR?
According to conditions of the Residence Hall contract, a student may terminate the contract for one of the following reasons: student graduates, transfers to another campus, is dismissed, is a participant in the Planned Educational Leave Program (PELP), withdraws from the university, is denied admission to UC Davis, is admitted to UC Davis but fails to register or cancels registration, or if the student presents proof of marriage occurring during the term of the contract. Students who wish to be released from their housing contract for reasons other than the listed reasons must submit a formal written statement requesting a contract release. Review the contract cancellation policies and procedures for more details.

WHAT IF STUDENTS NEED MORE TIME TO PAY HOUSING FEES?
Students who are unable to pay their housing fees by the quarterly due dates should set up a Deferred Payment Plan (DPP) for tuition and housing fees. More information is available in the Student Accounting section on page 21 of the student’s Orientation Handbook. Students may also contact Residential Student Accounts in the Student Housing office at 530-752-2481 before their payment deadline date to discuss payment options.

What to Bring

- Clothes for all climate types, including rain gear
- Bathrobe or something to wear to the community bathroom (Note: Cuarto residents’ bathrooms are in their suites)
- Warm coat or parka
- Waterproof shoes or boots
- Coat hangers
- Toiletries, mirror
- Mirror (only if assigned a room in Emerson, Webster, or Thoreau)
- Bedding: sheets, pillows and pillowcases, mattress pad, comforter and/or bedspread, blankets
  > Standard size twin beds can be found in Regan Hall quad suites. All other beds are extra long twin beds. Sheets should be purchased accordingly
- Check out the Student Housing linen program at housing.ucdavis.edu/resources/linens.asp
  > Washcloths, bath towels, hand towels
  > Telephone (most students use their cell phones)
  > Alarm clock (preferably with a battery back-up in case of power outages)
  > TV, radio, video and music players, video games, movies and music, other electronic entertainment; Energy Star rated is preferred
  > A few eating utensils (coffee mugs, silverware, plates, glasses)
- Items to decorate your room, such as pictures, posters and plants (Note: Students may NOT nail or screw items into walls; poster putty, thumb tacks and push pins are okay)
- Computer - See computerownership.ucdavis.edu for recommendations
  > Computer cable lock to secure computer to your desk
  > External keyboard and mouse (if you use a laptop) (“using an external keyboard and mouse can greatly improve ergonomics)
  > Computer needs, such as a surge protector, flash drive, mousepad, and small screwdriver
- 25-foot Ethernet Cat-5 cable with RJ45 connector (to connect to the data-port)
- Emerson and Webster Hall residents only: a wireless router if in-room wireless network access is desired
- Printer and extra ink cartridges (Note: our computer center offers free printing up to 250 pages per quarter)
- Coaxial Cable (long) for television
- Calculator
- First aid kit
- Flashlight
- Bicycle, bicycle helmet, bicycle lock, light for nighttime riding, and basic tools
- A travel coffee press (Note: the maximum allowable refrigerator size is 4.5 cubic feet and 35 inches tall; the maximum allowable microwave size is 800 watts)
- Hot plates and burners
- Fireworks, firecrackers, flammable liquids, and other explosive or incendiary devices
- Items which are illegal to possess
- A car (residence hall students may not purchase a parking permit)
- Large stereo equipment
- Amplifiers
- Cases of bottled water (Note: we provide each residence hall student with a new stainless steel bottle that can be filled at residence hall bottle filling stations that provide free, cold filtered water)
- Toilet paper (Student Housing provides toilet paper for residence hall bathrooms all year)
- Computers running Windows XP

What Not To Bring

- Appliances which are not UL-approved
- Torchiere halogen lamps
- Candles
- Space heaters
- Refrigerators and microwaves which are larger than the maximum allowable size (Note: the maximum allowable refrigerator size is 4.5 cubic feet and 35 inches tall; the maximum allowable microwave size is 800 watts)
- Hot plates and burners
- Weapons of any kind, including decorative swords and paintball guns
- Fireworks, firecrackers, flammable liquids, and other explosive or incendiary devices
- Items which are illegal to possess
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This is great, but… I still have questions!

Please refer to our website for additional information, including the “Ask Me!” database (housing.ucdavis.edu/askme), which includes more in-depth answers to frequently asked questions. You may also contact us by e-mail at studenthousing@ucdavis.edu, by phone (530-752-2033) or in person! If you contact us by e-mail you should hear from us in 24 hours or less.

**Resources**

**COUNSELING AND PSYCHOLOGICAL SERVICES**
530-752-0871 | caps.ucdavis.edu

**EMPLOYMENT OPPORTUNITIES**
Student Employment Center | jobs.ucdavis.edu

**FINANCIAL AID**
530-752-2390 | financialaid.ucdavis.edu

**MICROFRIDGE RENTALS**
fridgerental.ucdavis.edu

**RENTERS INSURANCE; TUITION INSURANCE**
housing.ucdavis.edu/resources

**STUDENT DISABILITY CENTER**
530-752-3184 | sdc@ucdavis.edu | sdc.ucdavis.edu

**LINENS PROGRAM; CARE PACKAGES**
housing.ucdavis.edu/resources

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The University of California does not discriminate in any of its policies, procedures or practices. The university is an affirmative action/equal opportunity employer.