Welcome to UC Davis Student Housing
Welcome to Student Housing

Take a moment to look around you and take it all in. You just moved to UC Davis! It’s an exciting moment. Enjoy it.

Take a quick look through this book. Don’t read it all now. Skim it—just so you’ll know what’s inside. Some of the information you need right now, while the rest can wait.

Welcome to your new home and next adventure!

Branden M. Petitt
Director
Office of Student Development

Your Student Housing Contract

Remember that your contract begins when you move in, and all contract obligations must be followed. We are here to answer questions about your contract! Contact Student Housing by phone or email, 530-752-2033, studenthousing@ucdavis.edu.

Residence Hall Life

The guide to living in a UC Davis residence hall is available online at housing.ucdavis.edu/publications/guides. It contains valuable information regarding your rights and responsibilities. From room maintenance to laundry, the guide is your go-to resource for living on campus.

Questions?

If you have any questions throughout the year, just ask your resident advisor (RA) or any professional Student Housing staff person for help.

Connect with Us!

We’re social in Student Housing! Stay up-to-date and informed of Student Housing events, activities and information. Also, be on the lookout for special contests and promotions!

You’ll also receive our weekly newsletter, the Aggie Reader, packed full of Student Housing news, tips for academic success, important dates and deadlines, Academic Advising Center schedules and residence hall and campus events.

Important: DO these today and tomorrow:

• Move into your room
• Fill out the online Room Condition Form
• Check your mailbox
• Learn where everything is
• Attend Welcome Week events

Facebook Instagram YouTube
Welcome Week!

IT’S ONLY ONE WEEK, AND IT STARTS NOW.

Welcome Week takes place the first week you’re at UC Davis—from the day you move in through your first day of classes. University departments, student organizations and the four academic colleges plan dozens of events to help you get acquainted with the campus and have some fun before the work begins. Plus, Student Housing hosts many events exclusively for you!

**AGGIE WELCOME RALLY**
Sunday, September 18
(following opening floor meeting)
Pavilion

**MOVIE NIGHT: FINDING DORY**
Sunday, September 18
(following the Aggie Welcome Rally, approximately 9 p.m.)
Pavilion

**NEW STUDENT CELEBRATION**
Monday, September 19
(doors open at 3 p.m.)
Pavilion

**RESOURCE FAIR**
Monday, September 19
(following the New Student Celebration, approximately 5 p.m.)
Hutchison Field

**ILLUMINITE RUN/WALK**
Monday September 19
9:30 p.m.
Hutchison Field

**#THEBUZZ**
Friday, September 23
6–10 p.m.
Quad
thebuzz.ucdavis.edu

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Check out **fallwelcome.ucdavis.edu**
for all events that run from Welcome Week until Homecoming!
THINGS TO KNOW ABOUT THE RESIDENCE HALLS

Inside Your Room

Furniture and Bed Lofting
You may rearrange your furniture to your liking; however, you need to know a few things. Decide on the arrangement with your roommate(s), not by yourself. When you move out, you must return your furniture back to how it’s arranged today. The only exception is your bed: If you reconfigure your bed height, it may remain at that height. Any adjustments to your bed require a service request. Each resident must submit a service request for their own bed; your roommate cannot submit a service request for you. Go to housing.ucdavis.edu/housing/furniture-residence-halls.asp to see configuration options for your bed.

Wireless, Television, Telephone
Your wired/wireless network connection and television connection are already activated. Read the Computer Support section and visit housing.ucdavis.edu/computers and housing.ucdavis.edu/tv to learn more. Order phone service at cr.ucdavis.edu/studentphones or by sending an email to studentphones@ucdavis.edu.

Cleaning/Custodial
If you live in Segundo or Tercero, custodial staff will not be entering your room to clean it. They clean the common or shared spaces, such as the lounges and bathrooms. Cuarto residents will receive custodial service for their bathrooms every two weeks. All residents must clean their own rooms.

For urgent situations, including an unsecured room (broken locks or windows) and severe water leaks, notify the RA on call or Area Service Desk immediately.

Service Requests
When you have a facilities-related request during the year, you may submit a service request online at housing.ucdavis.edu/servicerequest. Examples of things you should submit as a service request include information about broken items, requests for new light bulbs and bed configuration requests. Urgent situations should be reported in person at the Area Service Desk or by calling 530-752-8200.
Around the Area

Where to Eat
All residents have meal plans for use in the dining commons (DC). There is one DC in each housing area (see the maps in this booklet). Each area also has a convenience store. And you can eat at the Silo Union and Memorial Union (MU). You can use your Aggie Cash at participating locations. Go to dining.ucdavis.edu and click on “Aggie Cash” for more information.

Where to Get Mail and Packages
Check the maps in this booklet to see where your mailbox is located. Packages are available for pick-up at the Area Service Desk (see maps) and Amazon lockers.

Bicycles
Welcome to our world on two wheels. Did you know bicycling is the primary mode of transportation in Davis? Anywhere from 15,000 to 20,000 bicycles are on campus each day (sustainability.ucdavis.edu/progress/transportation).

Before pedaling off, one thing you must do is to register your bike! It’s required by law and can help you recover a stolen bike. Also important: Always lock your bike! Plenty of bicycle parking is available in the residence hall areas and throughout campus.

See taps.ucdavis.edu/bicycle for more information about bicycling in Davis.

Housing Bike Share (HuBS)
Don’t have your own bike? You can borrow a bike from the Student Housing Bike Share (HuBS) program. Residence hall students can check out a bike, FREE of charge, for up to 24 hours at a time. Visit your Area Service Desk to check out a HuBS bike!

What can I borrow?
You can borrow a lot of things from the Area Service Desk, including board games, cooking equipment, sports gear, vacuums and cleaning supplies. You can also get toilet paper at the Thoreau Area Service Desk.

Doing Laundry

Laundry
Laundry rooms are located in all residence hall areas. All Student Housing washers and dryers are operated with a debit or credit card issued by VISA, Master Card, American Express and Discover Card. Check housing.ucdavis.edu/current/laundry.asp for current prices and other information.
HOUSING STAFF

Visit housing.ucdavis.edu/staff for the full Student Housing staff directory.

SEGUNDO
Sarah Arsenoff - Residential Education Coordinator
530-752-2529, sarsenoff@ucdavis.edu
Phil Courey - Residential Education Coordinator
530-754-6399, ptcourey@ucdavis.edu
Joel Waite - Residential Education Coordinator
530-754-6397, jgwaite@ucdavis.edu
Tosheka Robinson - Conduct Coordinator
530-752-6522, tosrobinson@ucdavis.edu
Rebecca Hammond - Conduct Coordinator
530-754-6401, rrhammond@ucdavis.edu

TERCERO
Jess Love - Residential Education Coordinator
530-752-5315, jrlove@ucdavis.edu
Leah Galasso - Residential Education Coordinator
530-754-6396, lgalasso@ucdavis.edu
Vince Cardenas - Residential Education Coordinator
530-754-6377, vcarden@ucdavis.edu
Christa Poindexter - Residential Education Coordinator
530-754-6397, poindexter@ucdavis.edu
Josh Chave - Conduct Coordinator
530-754-6399, jchave@ucdavis.edu
Arthur Dylag - Conduct Coordinator
530-752-6526, adylag@ucdavis.edu
Erin Peltzman - Conduct Coordinator
530-754-9684, elpeltzman@ucdavis.edu

CUARTO
Sara Blair - Residential Education Coordinator
530-752-7989, slblair@ucdavis.edu
Christopher Pangelina - Residential Education Coordinator
530-754-6777, cvpangelina@ucdavis.edu
Resident Advisors
A resident advisor (RA) is an undergraduate student who lives in the residence halls. Of course they were once first-year students, making them an excellent resource. Each residence hall building has at least one RA.

In addition to advising, RAs plan and facilitate one-on-one and group activities, community-building programs and events, such as movie and game nights.

Your RA will want to get to know you, and you’re also encouraged to take initiative in getting to know your RA. Information about residence hall RAs, typically their photographs, names, majors and years, is posted on a common area wall in each hall.

On-Call Contact Numbers
On-call resident advisors are available at night for residents who need assistance when the Area Service Desk is closed. You’ll find the phone number for on-call RAs in the Student Housing online directory, housing.ucdavis.edu/staff/on-call.

Prepare for Roommate Agreements
During your first week at UC Davis, you’ll meet with your resident advisor and your roommate(s) to discuss and develop a “roommate agreement.” To prepare, think about the things that are important to you, including your bedtime, when guests can visit and how much noise is okay. Be ready to discuss these issues as well as the issues that are important to your roommate(s) at this meeting.
EATING WELL

We hope you’re hungry. We make a variety of tasty and healthy food.

MENU
Our chefs prepare a balanced menu each week. You’ll enjoy favorite recipes several times during the quarter, but the menu changes each week to keep dishes fresh and exciting. We post the weekly menu on the Aggie Dish app and the dining website each Monday: dining.ucdavis.edu/menus.html.

NUTRITION
Linda Adams, R.D., is our staff dietitian. She and her staff can help you if you have questions or special dietary needs that need to be addressed. Call the Nutrition Hotline: 530-752-9604, email Linda at linda.adams@sodexo.com, visit dining.ucdavis.edu/dietitian.html, and read Linda’s blog at healthyaggies.com.

FREE WATER BOTTLE
We distribute free, reusable UC Davis water bottles at each Academic Advising Center Open House that you can use in the DC. Come get yours!

HOURS AND LOCATIONS
There are three dining commons (DC) and three convenience stores (C-stores), one of each in Segundo, Tercero and Cuarto.

DC HOURS - ALL LOCATIONS
(DC hours are subject to change during holidays.)
Breakfast: M–F, 7 a.m.–10:15 a.m.
Brunch: Sat–Su, 9:30 a.m.–2 p.m.
Lunch: M–F, 11 a.m.–2 p.m.
Dinner: M–Th, 4:45 p.m.–8 p.m.
    Fri, 4:45 p.m.–7:30 p.m.
    Sat, 5 p.m.–7 p.m.
    Sun, 5 p.m.–8 p.m.
Late Night: M–Th, 8:45 p.m.–12 a.m.

C-STORE HOURS - ALL LOCATIONS
M–Th, 9 a.m.–12 a.m.
    Fri, 9 a.m.–10 p.m.
    Sat, 2 p.m.–8 p.m.
    Sun, 2 p.m.–10 p.m.
SERVICES AND SUPPORT
By now you know where you live, but do you know about the services available exclusively to residence hall students? Learn about the resources below, then check the map of your area to see where they are.

ACADEMIC ADVISING CENTERS
Academic Advising Centers offer peer tutoring, drop-in advising and help with course planning, major and GE requirements. They are also quiet spaces for studying, reading and working on group projects. To learn more, see the Academic Advising page in this booklet, ask your RA or visit housing.ucdavis.edu/current/academic_advising_center.asp. We look forward to seeing you in the Academic Advising Centers!

AREA SERVICE DESK
The Area Service Desk (ASD) is where to get help if you are locked out of your room, pick up a package, ask questions, get directions, check out cooking equipment and much more. For more information or to see the hours, visit housing.ucdavis.edu/current/area_service_desk.asp.

COMPUTER CENTERS
Student Housing operates three computer centers that are available to residents. Each center has several printers and PCs with Internet connections. To learn more, see the Computer Support Guide in this booklet, ask your RA or visit housing.ucdavis.edu/computers/computer_center.asp.

SUSTAINABLE LIVING
Student Housing advocates sustainable living practices including recycling, energy and water conservation, and LEED planning. We’re also a leader in composting and repurposing. To learn more about how you can practice sustainable living in the residence halls, visit housing.ucdavis.edu/sustainability.
ACADEMIC ADVISING

Academic Advising Center Hours
Monday–Friday, 8 a.m.–11 p.m.; Saturday and Sunday, noon–11 p.m.

Academic Advising Center Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Segundo</td>
<td>Segundo Services Center</td>
<td>530-754-0279</td>
</tr>
<tr>
<td>Tercero</td>
<td>Tercero Services Center</td>
<td>530-752-5566</td>
</tr>
<tr>
<td>Cuarto</td>
<td>Thoreau Hall, First Floor</td>
<td>530-754-0278</td>
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Peer Advising
Monday–Thursday
10 a.m.–8 p.m. in Segundo, Tercero, Cuarto
Friday
10 a.m.–4 p.m. in Segundo and Tercero
10 a.m.–2 p.m. in Cuarto

Tutoring
Subjects: math, chemistry, writing
Monday–Thursday
5–9 p.m. in Segundo and Tercero
6–9 p.m. in Cuarto
Visit rhat.ucdavis.edu for complete schedule.

Residential Academic Workshops
Visit the residence hall Academic Advising Centers to enhance your skills and develop new strategies for success as a student at UC Davis! Attending the AAC’s 20-minute workshops will provide opportunities for you to interact with professional staff, learn helpful study tips for college-level work and obtain useful information about on-campus academic resources that can be immediately applied to your educational plan.

Email resshallacademics@ucdavis.edu for more information, and visit housing.ucdavis.edu/education/academicworkshops.asp for a complete schedule.

<table>
<thead>
<tr>
<th>Event</th>
<th>Fall</th>
<th>Winter</th>
<th>Spring</th>
</tr>
</thead>
<tbody>
<tr>
<td>Instruction begins</td>
<td>Sept 21</td>
<td>Jan 9</td>
<td>Apr 3</td>
</tr>
<tr>
<td>10-day drop deadline</td>
<td>Oct 4</td>
<td>Jan 23</td>
<td>Apr 14</td>
</tr>
<tr>
<td>Add/waitlist deadline</td>
<td>Oct 6</td>
<td>Jan 25</td>
<td>Apr 18</td>
</tr>
<tr>
<td>20-day drop deadline</td>
<td>Oct 18</td>
<td>Feb 6</td>
<td>Apr 28</td>
</tr>
<tr>
<td>P/NP deadline</td>
<td>Oct 25</td>
<td>Feb 13</td>
<td>May 5</td>
</tr>
<tr>
<td>Pass 1 (check SISWEB for appointment date/time)</td>
<td>Oct 31–Nov 11</td>
<td>Feb 6–17</td>
<td>May 15–26</td>
</tr>
<tr>
<td>Instruction ends</td>
<td>Dec 2</td>
<td>Mar 17</td>
<td>Jun 8</td>
</tr>
<tr>
<td>Final exams</td>
<td>Dec 5-9</td>
<td>Mar 20-24</td>
<td>Jun 9, 12–15</td>
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CAMPUS RESOURCES

UC Davis provides a variety of resources to help you succeed in your academic pursuits. Here are some of the primary resources available to you:

Campus Recreation and Unions
Center for Student Involvement
Cross Cultural Center
Internship and Career Center
Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center
Services for International Students and Scholars
Student Academic Success Center
Student Disability Center
Student Health and Counseling Services
Student Recruitment and Retention Center
Transfer Reentry Veterans Center
Undergraduate Research Center
Women’s Resources and Research Center

Get Involved

Getting involved in a club, sport, student council or any other academic, professional or social organization is a wonderful way to enrich your college experience. The following are a few examples of what you can do: join an intramural (IM) sports team (Student Housing has its own IM league!), join the Residence Hall Advisory Board (RHAB) or an Area Leadership Council or find a student club or organization (check the Fall Welcome events calendar to see which organizations are hosting mixers and events, fallwelcome.ucdavis.edu). And consider joining one of the many business, cultural and social sororities and fraternities at UC Davis, osfl.ucdavis.edu.
COMPUTER SUPPORT GUIDE

Not a computer whiz? Don’t worry, we’ve got you covered. And if you are, apply for a residential computing adviser (RCA) job in the spring!

Computer Centers
Computer centers are open 24/7. Residence hall students may use any Student Housing Computer Center.

Locations
Segundo: Segundo Services Center, second floor

Tercero: Tercero Services Center, first floor

Cuarto: Emerson Hall, “grass side”

Residential Computing Support (RCS)
For current RCS drop-in office hours, visit housing.ucdavis.edu/computers.

Residential Computing Advisers (RCA)
RCAs provide knowledgeable technology support and computer advice to residence hall residents. They are available for drop-in support, by phone and through the HelpDesk on myucdavis. Learn more about RCA services at housing.ucdavis.edu/computers.

Resnet Network
Resnet is our hard-wired network, which provides reliable high-speed Internet and UC Davis network access throughout the residence halls and common areas.

Eduroam Wireless Network
Eduroam is our wireless network, which is available in most residence hall locations.

Connecting to Resnet and Eduroam
During move-in weekend and Welcome Week, visit your Computer Center for help with all of your computer support needs, including set-up and connection to Resnet and eduroam, help with antivirus software and tips on safe and secure computing practices.
Eduroam Wireless Service
In-room eduroam wireless service is available to all residents of:

• Segundo
• Tercero
• Cuarto: Thoreau and Emerson Halls

Public locations in all residence hall areas, such as Academic Advising Centers, main lounges and study rooms, also provide eduroam service.

Student Housing policy does not allow personal wireless access points (WAP) in locations where eduroam is provided. We will continue to add eduroam service to the residence halls. If you live in Emerson Hall or Webster Hall, which do not have eduroam service, you may install a personally owned WAP. RCA assistance is available to help set up your WAP, and self-help instructions are available at housing.ucdavis.edu/computers.

The instructions include important information you should know about using a personal wireless device and the risks and responsibilities you assume.

Residential Computing Support
Residential computing support services are tailored to meet the most common needs of students living in the residence halls. The RCAs who provide computing support assist with:

• Updating anti-virus software and assisting with virus problems
• Enabling automatic updates for Windows and Mac systems
• Enabling safe use of music and media file-sharing software
• Installing devices such as printers and wireless access points
• Troubleshooting common computer problems
• Answering common MS Office application questions

Help Desk Request
To submit a Help Desk request for the RCAs, please go to myucdavis and find the Student Housing channel. Click “Submit/Review My Computer Help Tickets.” The RCAs will contact you after your request has been submitted and may schedule a time for you to drop in during regular office hours.

Other Ways to Contact Us
You can visit a Computer Center during RCA drop-in hours, which are available online at housing.ucdavis.edu/computers or call 530-752-4274.

Acceptable Use Policy
The university encourages the use of electronic communications to share information and knowledge in support of the university’s mission of education, research, community service and patient care and to conduct the university’s business. To this end, certain activities on the campus networks will not be tolerated and may lead to temporary or permanent loss of access to the campus networks. For more information on the Acceptable Use Policy, please visit manuals.ucdavis.edu/ppm/310/310-23a.pdf.

Digital Millennium Copyright Act (DMCA)
UC Davis cooperates with outside agencies in the enforcement of copyright infringement laws; infringement on campus typically involves the distribution and receipt of copyright-protected audio and video recordings covered by the DMCA. To avoid straying into illegal waters or for more information about the DMCA policies, please visit studentcomputing.ucdavis.edu/filesharing.cfm.
Residents are responsible for removing waste from their rooms. Visit the online Waste Diversion Guide for your residence hall, to get a step-by-step guide on how to properly dispose of your waste and help UC Davis meet its goal of zero waste. The online guide includes a complete list of items to:

- Recycle
- Compost
- Donate

California is experiencing a severe drought. During this time UC Davis is striving to reduce water use by 25 percent. Please do your part and help conserve water.

- Take efficient showers
- Turn off the faucet while brushing teeth, washing hands, and/or shaving
- Wash full loads of laundry
- Report leaks
Bedbugs
If you suspect bedbugs are in your room:

• Notify your RA and the Area Service Desk
• Keep everything in your room; it is important that you do not remove any items from your room so the problem is not spread
• Student Housing will make arrangements to come and perform a room evaluation
• Do not let anyone into your room

Why are we seeing an increase in bedbugs?
Bedbugs are present in all 50 states and can be found anywhere, even in five-star hotels. They are becoming more resistant to pesticides, which makes treating them much more difficult.

What to look for:
• Bedbugs are a six-legged, flat, reddish-brown insect. Adults are about the size of a pencil eraser. They give off a sweet odor described as rotting coconuts.
• They prefer to hide in cracks and crevices near where you sleep.
• They hide during the day and come out at night.
• They only travel short distances, which is why they are usually found on bedding and beds.
• They like to hitch rides on luggage and furniture. Be careful what furniture you bring into your home.
• If you notice bites on your body or a mild rash with small itchy bumps in a linear or clustered pattern, you may have bedbugs. If you are experiencing a severe reaction to the bites, contact a doctor for treatment.
The University of California does not discriminate in any of its policies, procedures or practices. The university is an affirmative action/equal opportunity employer.

IMPORTANT DATES
Visit housing.ucdavis.edu/calendar for more dates.

- Fall quarter fees due: Sept 15
- Move-in Weekend: Sept 17–18
- Welcome Week: Sept 19–23
- Fall quarter classes begin: Sept 21
- Winter break begins: Dec 10
- Winter quarter fees due: Dec 15
- Winter quarter classes begin: Jan 9
- Spring quarter fees due: Mar 15
- Spring break begins: Mar 24
- Spring quarter classes begin: April 3
- Move-out Week: June 12–15

CONTACT INFORMATION
Student Housing: 530-752-2033
housing.ucdavis.edu

Area Service Desks:
- Segundo: 530-752-4120
- Tercero: 530-752-5000
- Cuarto: 530-752-7986

Admissions: 530-752-2971 / admissions.ucdavis.edu
Financial Aid: 530-752-2390 / financialaid.ucdavis.edu
Fall Welcome: fallwelcome.ucdavis.edu
IET (computers): scg.ucdavis.edu
MyBill: mybill.ucdavis.edu
Student Disability Center
  530-752-3184 / sdc.ucdavis.edu
myucdavis: my.ucdavis.edu
SISWeb: sisweb.ucdavis.edu
UC Davis: ucdavis.edu

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