Dear Family Members,

On behalf of Student Housing and Dining Services, I want to welcome you to UC Davis! Your visit with us this summer is just the beginning of what we hope will be a wonderful experience for your student.

This brochure has been prepared to answer questions that are frequently asked by parents and new students about what Student Housing and Dining Services has to offer. I encourage you to read through the information to familiarize yourself with some important aspects of housing and our residential program.

I also encourage you and your student to visit our website (housing.ucdavis.edu) for additional information, including the Ask Me! database, which includes more in-depth answers to frequently asked questions. You may also contact us by email at studenthousing@ucdavis.edu or by phone (530-752-2033).

Again, welcome to UC Davis!

Emily Galindo
Associate Vice Chancellor
Division of Student Affairs
No. 1 question: When can students move into the residence halls?

Check-in weekend is Saturday and Sunday, September 23 and 24, 2017. For the students’ convenience and to expedite the move-in process, all of our buildings will be open; half of incoming students will be assigned to move in on Saturday and half on Sunday. Students will be notified which day they have been assigned to in mid-August. Check-in occurs between 8:00 a.m. and 11:00 p.m. each day.

If students are unable to move in on their designated day, they may move in on any following day. However, if students have need of special accommodations or if their check-in day conflicts with the observance of a religious holiday, contact the Student Housing and Dining Services office at 530-752-2033. Keep in mind that contracts begin on the date the room is available, regardless of arrival date. Students should inform their roommate(s) if they will arrive late.
Important Residence Hall Calendar Reminders

Will the residence halls be closed during academic breaks?
The residence halls are closed during winter break and remain open during spring break.

During winter break, students are required to leave the halls. They may leave belongings in their rooms, but items of value should not be left.

During spring break, per the contract, the dining commons are closed; no meals are served during spring break. Closure dates are listed at housing.ucdavis.edu/calendar.

When do students move out at the end of the year?
Students need to vacate the residence halls within 24 hours of their last final exam or by 7:00 p.m. on Thursday, June 14, 2018, whichever comes first. Students and their family members should make advance preparations to meet the deadline.

When may students start receiving mail and packages in the residence halls?
Mail and packages will be delivered and accepted beginning Monday, September 25. Students need to check their mailboxes soon after arriving for important information regarding university events and activities.

All packages are delivered to the Area Service Desk. The Student Housing and Dining Services automated mail system will send an email notification to students who receive packages.

Is it possible to tour residence hall rooms prior to moving in?
Yes. Guided tours are available in the Segundo residence hall area during both the summer and the academic year.

Summer Hours:
July 3, 2017 – September 08, 2017
• Daily, including weekends
• 9 AM–11:30 AM and 1:30 PM–4:30 PM

NOTE: Tours are not available during university-observed holidays.

How do I schedule a summer room tour?
Reservations are not required. Simply arrive during a tour time and check in at the Segundo Area Service Desk at the Segundo Services Center to join a tour. NOTE: Not all areas or types of rooms are available to tour. If you attended Orientation and participated in the Full Program option, the sample room on the tour will be very similar in style to the Tercero rooms during Orientation.

For additional tour information, including information about academic year tours, visit housing.ucdavis.edu/tours.

Prefer to tour online? Check out Aggie Abodes, an online video tour of residence hall rooms, at housing.ucdavis.edu/aggie-abodes.

What is Welcome Week?
Welcome Week is the university’s way to welcome new students and welcome back returning students. Residence hall Welcome Week programs include movie nights, community socials, late-night socials, How to Get an A workshops, classroom etiquette, the Fall Welcome Rally, the Involvement Fair, ice cream socials and tours of the computer centers, campus library and academic advising centers. All activities are geared toward helping students meet others, learn about the campus, understand how to start out on the right foot academically and transition to being a member of the campus community. Students may visit fallwelcome.ucdavis.edu for campus events and, after moving in, may ask a resident advisor (RA) for details.

Academic and First-Year Experience Programs

What is the First-Year Experience program?
The First-Year Experience (FYE) program encompasses both the FYE peer advising and the Residence Hall Advising Team (RHAT) programs. The professional staff FYE advising coordinators and peer advisors create a positive and seamless academic transition experience for new UC Davis students and their families, while helping students prepare for a successful academic career. The FYE peer advisors provide academic advising and support in the Residential Academic Advising Centers and evening RHAT programs in the residence halls throughout the academic year.
What type of academic support is available to residents living with Student Housing and Dining Services?

Student Housing and Dining Services collaborates with the four colleges and other campus departments to implement a comprehensive academic advising and support program known in the residence halls as RHAT. RHAT includes the Residential Academic Advising centers and the evening hall/floor programs. (Students can refer to the Residence Hall Advising Team section on page 79 of their First-Year Aggie Handbook for more details.)

Tutoring is offered in common first-year subjects, such as math, chemistry and writing. Tutors are hired and trained by the Student Academic Success Center and provide the same group tutoring services in the residence halls.

The Residential Academic Advising Centers are open as a study space between 8:00 a.m. and 11:00 p.m., Monday through Friday, and from noon to 11:00 p.m., Saturday and Sunday. This is a great place for students to study, read or work on group projects.

Are there themed living areas in the residence halls?

Yes, Student Housing and Dining Services is proud to offer a variety of living-learning communities in the residence halls (housing.ucdavis.edu/education/communities). These communities provide students with an opportunity to explore academic, cultural or career topics while developing friendships with other students who share the same interests.

Some living-learning communities include an optional academic component. In these communities, residents have the opportunity to participate in a one- or two-unit seminar, typically offered during the fall quarter. Course Registration Numbers (CRN) for the optional seminars will be provided during summer Orientation (by email or from orientation leaders) and/or during Welcome Week.

Students interested in choosing a living-learning community should indicate their preference when filling out the online housing application. For more information on living-learning communities, visit housing.ucdavis.edu/education/communities. Students may also get more information from an Orientation staff member or a coordinator in their housing area.

How can students interact with faculty in Student Housing and Dining Services?

Student Housing and Dining Services provides many opportunities for residents to interact with faculty through our Faculty Connections program. Faculty Connections sponsors faculty members who live in the residence halls, offer workshops and create connections with first-year students. Faculty Connections also includes a faculty dining program, which encourages professors from across campus, colleges and disciplines to interact with students informally over a meal and conversation.

UC Davis offers numerous first-year seminars with small faculty-to-student ratios that are offered during fall, winter and spring quarters. These one- or two-unit courses, limited to 15 students per seminar, are an excellent way for students to experience close interaction with faculty. Seminar topics are rooted in faculty member expertise and their individual
passions (fys.ucdavis.edu/student/index.html#frs-schedule).

In addition, Student Housing and Dining Services coordinates an Understanding the Research University first-year seminar to assist new students (first-year and transfer) in fully engaging with the university. By discovering their academic passions, understanding and accessing unique research opportunities and becoming active members of the UC Davis scholarly community, the seminar helps first-year students maximize their collegiate success.

Several of the living-learning communities also include for-credit, academic seminars held in the residence halls and taught by faculty. Topics include health services, business innovation and leadership development and more.

Residential Education and Services

Are there staff available to assist students in the residence halls?
Absolutely! A Resident Advisor (RA) lives in each student community. RAs are trained to assist with the transition into college and to develop community in the residence halls. Professional staff supervise the RAs and specialize in the areas of academics, leadership and student conduct. All staff members are available to assist students whether their concern is homesickness, academic schedules or how to get involved on campus.

How do students get to know others in the residence halls?
Students have many opportunities to get to know others in the residence halls. A great way to get to know people is by attending community meetings and Welcome Week activities. RAs will have information about these activities at move-in. To learn more about what is happening in the residence halls, visit the Student Housing and Dining Services calendar page at housing.ucdavis.edu/calendar.

How does Student Housing and Dining Services address roommate difficulties?
At the beginning of fall quarter, the RAs meet with roommates to discuss what behaviors are acceptable to everyone in the room. Having the RA facilitate open and honest communication helps roommates avoid problems. Roommates are advised to discuss problems themselves as a first step toward resolution. The next step is to contact the assigned RA for assistance.

Living on Campus

Are there housing options in the residence halls related to gender?
Yes, there are! An all-female building and female-only floors are located in Tercero and Segundo. For questions or information related to transgender, gender-inclusive or other needs, students can contact Student Housing and Dining Services at 530-752-2033.

Is there a convenient and safe way to get around campus at night?
The UC Davis Police Department’s Aggie Host security service provides Safe Rides, which provides rides and walking escorts for students, faculty and staff, as an alternative to walking alone. The service operates on campus and the
nearby campus residential areas, and it is free of charge. When the Aggie Host security officers are not handling Safe Rides requests, they maintain a high profile by patrolling the campus on foot, bicycle or vehicle.

Hours of operation are between 5:00 p.m. and 6:00 a.m., on campus, and 10:00 p.m. to 6:00 a.m. to off-campus locations, seven days a week, excluding major holidays and summer sessions (hours are subject to change). Students may call the UC Davis Police Department at 530-754-COPS (2677) or use the free TapRide app to request a Safe Ride. Visit police.ucdavis.edu/divisions_services/campus_security/safe_rides.html for more information, updates to hours of operation and to download the TapRide app.

What is the best way to get around campus?
Bicycling is the fastest and most popular way for students to get around campus and the city of Davis.

The UC Davis campus bike shop, the Bike Barn, offers the Aggie Bike Buy program for incoming students. The program allows students to customize a bike from Giant bicycles online, complete with a four-year service plan, safety accessories and cycling gear all in one location. Students and their families will then be able to pick up their bicycles the day they move into their on-campus housing. Student Housing and Dining Services recommends this program because many students on campus ride low-end bicycles from department stores. These bikes are poorly assembled, and in the first year of use, the bike can end up costing the owner more money in repairs than the original price. The Bike Barn promises high-quality bikes that are durable, safe and affordable. The pick-up procedure also relieves the hassle of having to transport a bike to Davis at move-in. Visit bikebarn.ucdavis.edu for more information.

Just want to borrow a bike for a couple of hours? Student Housing and Dining Services runs the “HuBS” bike borrow program in the residence halls.

How do students register their bikes?
All bikes on the UC Davis campus must have a current California bicycle license. New licenses are $12 and are valid for up to 3 years. Renewals are $6 and are also valid for up to 3 years. Bike licenses are available at the Transportation Services office, Monday through Friday from 8:00 a.m. to 4:00 p.m. Most new students license their bicycles during Welcome Week. On Monday through Friday of Welcome Week, licenses will only be available outside and in front of the Transportation Services building. View taps.ucdavis.edu/bicycle for additional information.

How can students learn about bicycle safety?
Davis is arguably the most bike friendly community in the U.S., but it’s still possible to experience a crash or get a bike ticket if students aren’t fully educated in bicycle safety. Students can avoid these situations by visiting the online bike education program at bikesafety.ucdavis.edu. The program takes less than an hour and focuses on cycling situations, conditions and the rules relevant to riding on campus and in the city of Davis. Students who log into the program with their UC Davis Student ID will be entered into drawings for a variety of prizes. For questions, call the UC Davis bicycle coordinator at 530-752-2453.

What student housing construction projects will be occurring during the 2017-2018 academic year?
The redevelopment of Webster Hall will begin in July 2017 and includes the demolition of the existing Webster Hall. Construction of a new Webster Hall building is scheduled to be completed in fall 2019. As the project progresses, more information will be available online at housing.ucdavis.edu/capitalprojects.

How are the rooms in the residence halls furnished?
Rooms are furnished with a bed frame, mattress, desk, desk chair, dresser, bookshelf and desk lamp for each student. Each room has one wastepaper basket and recycling container. Students must bring their own bedding (pillow, sheets, mattress pad, bedspread) and towels, etc. Due to different bed sizes, Student Housing and Dining Services recommends waiting until final room assignments are announced before purchasing sheets.
Do students have control over the temperature of their residence hall rooms?
All bedrooms within the Student Housing and Dining Services inventory have user-friendly, occupant-controlled thermostats. These thermostats allow adjustment during the cooling season ranging between 72° and 84° Fahrenheit and during the heating season ranging between 58° and 70° Fahrenheit.

Which residence hall buildings have elevators?
All Student Housing and Dining Services buildings have elevators, with the exception of Regan Hall (Campo, Indio, Nova, Paloma, Rienda, Sereno and Talara buildings).

How do students request repairs or facilities-related service in the residence halls?
Students may submit a service request online through MyUCDavis. Log in and go to “Housing Information,” then click on the “Submit a Service Request” link. Fill out the form with exact location and details of needed service. The request can be for service needed in a room or an area outside of a room, such as a lounge or bathroom. All emergency requests should be directed to the Student Housing and Dining Services Facilities Service Desk at 530-752-8200 or the on-call resident advisor.

What type of exterior access system is used in the residence halls?
An electronic access system is used in the Segundo, Tercero and Cuarto areas. The outside doors of all residence hall buildings are locked 24 hours per day. Students use their Aggie ID cards to enter their buildings and, depending on their hall system, use either their Aggie ID cards or a key to get into their rooms.

Safety and security are discussed at community development meetings held in each area. All residents are expected to attend these meetings.

What services are available at the Area Service Desk?
There are many services available at each Area Service Desk. Student Housing and Dining Services staff is available to help students and direct them to the resources that they need. The Area Service Desk is open weekdays from 8:00 a.m. to 11:00 p.m. and weekends from noon to 11:00 p.m.

What are the bathrooms like in the residence halls?
In Bixby, Gilmore, Malcolm, Ryerson and Regan Halls, students share community bathrooms. Emerson and Thoreau Halls have bathrooms in each suite: residents share bathrooms with their suitmates. Alder, Thompson, Miller, Kearney, Laben, Wall, Campbell, Potter, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, and Hawthorn, Madrone, Cottonwood and Redwood Halls have one bathroom for every four or five rooms. All bathrooms include showers with a curtain or door and towel racks or hooks to hang a wet towel. Additionally, all bathrooms, with the exception of Emerson and Thoreau, have cubbies or lockers to store belongings in.

How is Student Housing and Dining Services integrating sustainable practices into its operations in the residence halls?
UC Davis Student Housing and Dining Services is committed to sustainable practices and educating the campus community about sustainability. Examples of recent Student Housing and Dining Services efforts include the following:

- A sustainable living-learning community
- Programs for residents developed by the sustainability education team
- Operating and maintaining all facilities per LEED standards
- A waste-diversion plan to help meet the UC goal of zero waste by 2020
- Facilities’ implementation of water and energy-efficiency measures
- Annual energy and water competition and waste reduction challenge

More information can be found at housing.ucdavis.edu/sustainability.

Rooms and Roommates
Do students get to pick which hall they want to live in?
Students may select the area in which they would like to live but not the specific hall. If students wish to live in a hall or room other than that to which they have been assigned, they may request a room/hall transfer according to dates published in the residence hall calendar.
How does Student Housing and Dining Services select roommates and when do students get these results?

Roommate requests may be made on the housing application. If a student does not list roommate preferences, they will be randomly assigned roommates based on each of the student’s housing preferences, including desired area, living environment, room occupancy and living-learning community. Student Housing and Dining Services does not use information about lifestyle, personal habits or culture in assigning roommates. After room assignments are processed in mid-August, Student Housing and Dining Services will send an email to all assigned students’ UC Davis email accounts.

Students receive their assignment information in August. They will have the option of completing a transfer request until September 1.

Can friends room together? How?

Yes. Until August 4, students can request room assignments with friends when they complete their online assignment applications. Use the “Roommate Request” button on the housing assignment status pages to initiate a request. Students must include proposed roommates’ names and hometowns on their requests and ensure they have selected identical living preferences. Meal plans do not need to match. Student Housing and Dining Services will make every attempt to honor roommate requests as long as the requests are mutual and do not conflict regarding living preferences. All requests after August 4 must be submitted in writing to Student Housing and Dining Services and are not guaranteed. The deadline for making changes to the housing application is August 4.

Can students switch rooms before move-in and/or during the year?

Students receive their assignment information in August. They will have the option of completing a transfer request until September 1. After students have moved into their rooms, they will need to meet with an area coordinator to request a transfer. Requests are subject to availability of space and are not guaranteed. However, Student Housing and Dining Services will try to honor all room transfer requests and will notify students if their requests can be accommodated.

Can students be guaranteed a single room? How much is a single room?

Single occupancy may be requested but cannot be guaranteed. There are a limited number of single rooms: only 170 out of 5,633 bed spaces. Not everyone wishing to have a single room will receive one. If a student has a special need requiring a single room, they can complete and submit a special accommodations form, available at housing.ucdavis.edu/publications, for consideration. Every effort will be made to accommodate any medical concerns.

Students can refer to the residence hall fee schedule for specific room rate information: housing.ucdavis.edu/fees.

Are there laundry facilities in the halls? What is the cost?

Yes, laundry facilities with card-operated washers and dryers can be found in each community. Laundry machines do not accept
Can students have a refrigerator and a microwave in their rooms? What are the options?
Yes! One refrigerator and one microwave are allowed in each room. Refrigerators cannot be larger than 4.5 cubic feet or taller than 35 inches. Microwaves must be 800 watts or less, Energy Star rated preferred. They must be in good working order, with defect-free cords that are grounded and approved by Underwriters’ Laboratories (UL). Student safety and residence hall electrical capacities are the primary concerns related to the use of electrical appliances in the residence halls.

Students may instead opt to rent a MicroFridge™: a combination refrigerator and microwave. Associated Students, University of California, Davis (ASUCD) offers MicroFridge™ and refrigerator rentals that meet Student Housing and Dining Services guidelines. Student Housing and Dining Services recommends that students discuss the purchase or rental of this equipment with their roommates prior to making a decision. Contact ASUCD (530-752-1990) or visit fridgerental.ucdavis.edu for more information.

What types of hooks or nails may students use to hang pictures or posters?
Students may use thumbtacks and push pins on surfaces such as tack boards and tackable wall surfaces. All rooms have tackable wall surfaces for each resident. Regular nails and hooks may not be used in the residence halls. Students may use poster putty or two-sided tape that is made to not damage painted surfaces.

Dining on Campus
Is it necessary to have a meal plan when living in the residence halls?
Yes, a dining commons meal plan is part of each residence hall contract and is included in students’ housing fees. When students submit their contract, they will select a meal plan, which determines the number of days they will have cash but do accept credit and/or debit cards. The cost for a wash cycle is $1.25. The dryers cost $1.00 per load.

Will students have a locker in the community bathrooms?
Bixby, Gilmore, Ryerson and Malcolm Hall bathrooms have lockers. Alder, Thompson, Miller, Kearney, Laben, Wall, Potter, Campbell, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, Hawthorn, Madrone, Cottonwood and Redwood Hall bathrooms do not have lockers but instead have “cubbies.” The community bathroom lockers found in select buildings are not assigned and students must bring their own padlock.

What types of cleaning service is provided?
Student Housing and Dining Services provides full custodial services for all public areas seven days a week, which includes all community bathrooms. However, residents are responsible for keeping their rooms clean. Residents living in Cuarto will receive bathroom cleaning every other week by the custodial staff. Environmentally friendly cleaning supplies including vacuum cleaner and toilet paper are available at each Area Service Desk.
each quarter. Information about meal plan options can be found at housing.ucdavis.edu/dining/dining_plans.asp.

Who do students talk to regarding dietary needs and meals in the dining commons?
Dining commons offer a variety of meal options, including vegetarian and vegan choices. If students have any allergy concerns or special dietary needs, they can contact Student Housing and Dining Services’ registered Special Housing Assignment Consultant Samira Abedini at 530-752-2285. Students requiring special dietary menus should complete and submit a special accommodations form, available at housing.ucdavis.edu/publications.

How do students know if they have the right meal plan?
Choosing the right meal plan really depends on personal eating habits. For instance, if you’ll be going home regularly on the weekends, you may choose a different meal plan from someone who will be staying on campus.

May students change their meal plan during the year?
Yes, meal plan changes can be made online through MyUCDavis or in person at the Student Housing and Dining Services office. Students may change their meal plans only during specific meal change periods each quarter. Refer to the Student Housing and Dining Services calendar (housing.ucdavis.edu/calendar) for specific meal change period dates. Only students can change their meal plans; family members cannot make any changes.

What is Aggie Cash?
Aggie Cash is a declining balance (debit) account that students, faculty and staff use to purchase food and beverages at UC Davis Dining Services locations on campus. Students living in the residence halls automatically receive $200 of Aggie Cash each quarter with their meal plan. If students choose, they can add additional Aggie Cash in increments of $100 or $150.

Aggie Cash holders make purchases using their AggieCard photo ID, similar to using a bank debit card. Aggie Cash makes dining outside the dining commons cash-free and convenient. Transactions are deducted from the Aggie Cash account. Additional Aggie Cash may be added during the year.

Computing Services

Where do students go to learn about computer information, services and support in the residence halls?
The Residential Computer Support (RCS) program and website is a great place to start. The RCS program encompasses the residence hall Computer Centers, online HelpDesk, direct support services provided by our student Residential Computing Advisors (RCAs), and online information, instructions and links to campus computing resources. Please visit the Residential Computing website at housing.ucdavis.edu/computers.

Can students bring their computers?
Yes. UC Davis expects students to have their own computers, Energy Star rated products preferred. Information regarding computer recommendations and internet access can be found on the Residential Computing website.

For added convenience, Computer Centers are located in each residence hall area, providing computer and printer access for all residents.

Will students have an internet connection in the residence halls?
Yes. All residents have either a high-speed wired connection through ResNet, the Residential Network, or a high-speed wireless connection through Eduroam, the campus wireless network. Students should visit the Residential Computing website for information about how to prepare before they arrive including getting connected, UC Davis computer recommendations, and computer security. First-year students can also register laptops at Orientation.

Is wireless computing available in the residence halls?
Yes. The UC Davis eduroam wireless network service is available in the residence hall areas and throughout campus.

What is safe and appropriate computing?
Safe computing means taking appropriate steps to secure and maintain a computer and avoiding practices that make a computer vulnerable to virus infection and hackers. Student Housing and Dining Services recommends the following: configure Windows or Mac systems to automatically update with current critical software patches, avoid peer-to-peer (P2P)
Does the university provide anti-virus software?
The university requires all computers connecting to its campus networks to have anti-virus software installed. If a computer already has anti-virus software installed, no further action is required. Otherwise, Student Housing and Dining Services recommends installing one of the free anti-virus software packages (available for both Mac and Windows). Information is available online at housing.ucdavis.edu/computers/antivirussoftware.asp.

Does the university insure against theft?
The university does not provide theft insurance for residents. Student Housing and Dining Services recommends that students verify that they are covered by either homeowner’s or renter’s insurance. Student Housing and Dining Services partners with Gradguard to offer a renters insurance option to students. Information about Gradguard and other resources are available online at housing.ucdavis.edu/resources/insurance.asp.

Telephones and Television

Will students have a telephone in their rooms? What are the rates?
Most residence hall students opt to use a mobile phone throughout the year. Residents who want a landline may sign up for service through campus’ IET-Communications Resources.

There is one telephone jack in each bedroom except in Bixby, Gilmore, Malcolm, Ryerson, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, Hawthorn, Madrone, Cottonwood and Redwood Halls, which do not have phone jacks. The quad configurations in Regan Hall provide a phone jack only in the common study room. Phone jacks are typically wall-mounted. Residents provide their own telephone. Phone lines may need to be shared by

Information about meal plan options can be found at housing.ucdavis.edu/dining/dining_plans.asp.
roommates; however, only one person may be a designated account holder on each line of service.

Please visit MyPhone (myphone.ucdavis.edu) to view current rates and setup fees, to set up service or for additional information.

Can students use their cell phones? Yes. All major carriers (AT&T, Sprint, T-Mobile, Verizon) have towers on campus and continue to build new towers, significantly improving outdoor service and, in some cases, indoor service as well. Service is not equal in all areas by all carriers, however. Please visit cellsites.ucdavis.edu to see a map of cell tower locations by carrier.

Is cable television provided? Yes. In keeping with Student Housing and Dining Services’ commitment to meeting students’ technological needs, cable TV with HD and analog channels is provided to all residents. Depending on the housing area, students will connect to cable either with a coaxial cable and/or IPTV. See website for additional details.

The list of channels is available online: housing.ucdavis.edu/tv/xfinity-on-campus

Students that connect to cable with coaxial cable will need to bring a cable-ready television and a length of coaxial cable (25 ft.) to connect their television to the wall jack. Each residence hall suite or traditional room configuration has a cable jack.

Rules and Regulations

What if a student violates a student housing policy such as noise or alcohol? The housing contract is a legally binding document that includes both rights and responsibilities for a student. It is very important to understand the conditions of the contract, one of which is following all university and housing policies. Residence hall policies are incorporated in the contract and published in the Guide to Residence Hall Life, which is available online at housing.ucdavis.edu/publications/guides. If a student is documented for a policy violation, they will usually meet with the conduct coordinator to discuss the policy and situation that was occurring at the time. Depending on the seriousness of the violation, students may be referred to the Office of Student Support and Judicial Affairs; Alcohol, Tobacco and Other Drug (ATOD) Intervention Services or other campus resources. The student may also receive a letter noting the behavior and asking for the behavior to change. Serious or repeated violations may end with a student’s housing contract being terminated or other major sanctions, such as suspension or dismissal from the university.

What happens if a student violates copyright law? The motion picture and music industries are particularly active in enforcing digital copyright laws and college campuses receive much of their attention. Sharing copyright protected files online is illegal and violates the Digital Millennium Copyright Act (DMCA). The university cooperates with outside agencies in enforcing copyright law. Upon receiving a notification of infringement, the university disables a student’s login for a minimum of two weeks. More information is online at research.ucdavis.edu/pgc/ipm/copyright/dmca.

Can students have overnight guests while living in student housing? Students living in the residence halls may have an overnight guest stay for up to seven nights per academic quarter with the permission of all roommates. Residents are responsible for their guest’s actions and will be held accountable for policy violations. Overnight guests are not permitted during final exam weeks.

Can students bring a car when living in the residence halls? Students living on campus may not bring cars or purchase parking permits. Some exceptions may be granted based upon legitimate need and availability. Information about the parking appeal process is available online at housing.ucdavis.edu/prospective/parking.asp. Students enjoy many alternative forms of transportation, including free rides on the Unitrans bus service, access to the Zipcar program and bicycling.

Are pets allowed in the halls? Pets are not permitted in the residence halls; service animals are welcome. The only exception is fish in an aquarium that does not exceed 10 gallons. Aquarium requests must be approved by a member of the Area Community Team (ACT) and must have the approval of all roommates prior to set up. Residents requesting
service or emotional support animals can contact Student Housing and Dining Services at studenthousing@ucdavis.edu.

Housing Payments and Financial Questions

How are students billed for housing fees?
Student Accounting generates electronic statements using MyBill, which include housing charges. Payments are due in accordance with the residence hall fee schedule without demand or billing. Payments must be submitted by the following deadlines:
- Fall quarter – September 15
- Winter quarter – December 15
- Spring quarter – March 15

The residence hall fee schedule may be viewed online at housing.ucdavis.edu/prospective/fees_reshalls.asp. Three quarterly payment coupons and a residence hall or Student Housing Apartment fee schedule will be mailed to students’ permanent home or current mailing addresses in mid- to late-August.

When do students need a housing coupon?
Students should include a housing coupon whenever they make a payment to the Cashier’s Office, either in person or by mail. This will ensure that the student’s money is correctly applied to their housing fees instead of other university charges, such as tuition and Orientation fees. A coupon is not necessary when students are paying their entire bill.

Students who pay with MyBill cannot use a housing coupon or otherwise specify their payment as a housing payment. Therefore, the payment could be applied to other university charges, such as from a previous quarter or unpaid tuition fees.

Where do students make housing payments?
Payments may be made in person at the Cashier’s Office in 1200 Dutton Hall, Monday through Friday, from 10:00 a.m. to 4:00 p.m. Payments may be mailed to:
- Cashier’s Office
- University of California, Davis
- P.O. Box 989062
- West Sacramento, CA 95798-9062

Make checks payable to UC Regents and write the student ID number on the check. Payments may also be made online via MyBill.

How much does it cost to live on campus?
Various meal plan and room occupancy pairings determine the cost of living on campus for each individual. Please refer to the residence hall fee schedule for specific room rate information: housing.ucdavis.edu/fees.

Will financial aid pay all of the housing costs?
The amount of financial aid a student receives may not always cover all of their housing costs each quarter. Students can check their Student Housing and Dining Services account balance online through sisweb.ucdavis.edu. Any unpaid balance will be due according to the residence hall fee schedule.

Can students cancel their contracts during the academic year?
According to conditions of the residence hall contract, a student may terminate the contract for one of the following reasons: student graduates, transfers to another campus, is dismissed, is a participant in the Planned Educational Leave Program (PELP), withdraws from the university, is denied admission to UC Davis, is admitted to UC Davis but fails to register or cancels registration or if the student presents proof of marriage occurring during the term of the contract. Students who wish to be released from their housing contract for reasons other than the listed reasons must submit a formal written statement requesting a contract release. Review the contract cancellation policies and procedures for more details.

What if students need more time to pay housing fees?
Students who are unable to pay their housing fees by the quarterly due dates should set up a Deferred Payment Plan (DPP) for tuition and housing fees. More information is available in the Student Accounting section on page 13 of the student’s Orientation Handbook. Students may also contact Residential Student Accounts in the Student Housing and Dining Services office at 530-752-2481 before their payment deadline date to discuss payment options.
Packing for Move-In

• Remove packaging at home to reduce the waste you’ll have to manage and save time while unpacking
• Pack items in plastic bins that can be used for storing seasonal or infrequently used items—plus you will have packing containers to use when you move out at the end of the year
• Look for the recycle stations during move-in weekend to properly dispose of cardboard and polystyrene (foam packaging)

What to Bring

• Clothes for all climate types, including rain gear
• Bathrobe or something to wear to the community bathroom (Note: Cuarto residents’ bathrooms are in their suites.)
• Warm coat or parka
• Waterproof shoes or boots
• Coat hangers
• Toiletries
• Mirror (only if assigned a room in Emerson, Webster or Thoreau)
• Washcloths, bath towels, hand towels (Some residence halls do not provide paper towels in the bathrooms.)
• Telephone (most students use their cell phones)
• Alarm clock (preferably with a battery back-up in case of power outages)
• Computer cable lock to secure a computer to the desk
• TV, radio, video and music players, video games, movies and music, other electronic entertainment (Energy Star rated is preferred.)
• A few eating utensils, such as coffee mugs, silverware, plates and glasses (Reusable preferred over disposable)
• Bedding: sheets, pillows and pillowcases, mattress pad, comforter and/or bedspread, blankets
  • Standard size twin beds can be found in Regan Hall quad suites. All other beds are extra-long twin beds. Sheets should be purchased accordingly.
  • Check out the Student Housing and Dining Services linen program at housing.ucdavis.edu/resources/linens.asp
• Items to decorate the room, such as pictures, posters and plants (Note: Students may NOT nail or screw items into walls; poster putty, thumb tacks and push pins are okay.)
• Computer - See computerownership.ucdavis.edu for recommendations
• External keyboard and mouse for laptops (Using an external keyboard and mouse can greatly improve ergonomics.)
• Computer needs, such as a surge protector, flash drive, mousepad and small screwdriver
• Computers can connect to the internet wirelessly or by using an ethernet cable. If you choose to connect via ethernet cable, bring a 25-foot Ethernet Cat-5 cable with RJ45 connector (to connect to the data-port)
• Printer and extra ink cartridges (Note: Our computer center offers free printing up to 250 pages per quarter.)
• Coaxial Cable (long) for television
• Calculator
• First aid kit
• Flashlight
• Bicycle, bicycle helmet, bicycle lock, light for nighttime riding and basic tools
• Sports equipment: rollerblades, basketball, tennis racquet, snowboard, etc.
• Laundry supplies, iron, laundry bag or basket
• Checkbook and/or bank card
• Health insurance card and other forms of identification (e.g., driver’s license)
• Names, addresses and phone numbers of personal bank and credit card companies
• My First Year as an Aggie Handbook from Orientation
• Hot plates and burners
• Weapons of any kind, including decorative swords and paintball guns
• Fireworks, firecrackers, flammable liquids and other explosive or incendiary devices
• Items that are illegal to possess
• A car (residence hall students may not purchase a parking permit)
• Large stereo equipment
• Amplifiers
• Cases of bottled water (Note: We provide each residence hall student with a new stainless steel bottle that can be filled at residence hall bottle-filling stations that provide free, cold filtered water.)
• Toilet paper (Note: Student Housing provides toilet paper for residence hall bathrooms all year.)
• Computers running Windows XP

What Not to Bring
• Appliances that are not UL-approved
• Torchiere halogen lamps
• Candles
• Space heaters
• Refrigerators and microwaves that are larger than the maximum allowable size (Note: The maximum allowable refrigerator size is 4.5 cubic feet and 35 inches tall; the maximum allowable microwave size is 800 watts.)
Additional Information

This is great, but I still have questions!

Please refer to our website for additional information, including the Ask Me! database, which includes more in-depth answers to frequently asked questions. You may also contact us by email at studenthousing@ucdavis.edu, by phone (530-752-2033) or in person! If you contact us by email, you should hear from us by 5 p.m. the next business day.

Student Housing and Dining Services
160 Student Housing
530-752-2033
Fax: 530-752-4345
studenthousing@ucdavis.edu
housing.ucdavis.edu

Resources
Student Health and Counseling Services
530-752-2349 | shcs.ucdavis.edu

Student Jobs and Internships
ucdavis.edu/jobs

Financial Aid and Scholarships
530-752-2390 | financialaid.ucdavis.edu

Linens Program
housing.ucdavis.edu/resources

MicroFridge Rentals
fridgerental.ucdavis.edu

Renters Insurance
housing.ucdavis.edu/resources

Sustainability
sustainablehousing.ucdavis.edu
housing.ucdavis.edu/sustainability

Student Disability Center
530-752-3184 | sdc.ucdavis.edu

Fall Welcome Events
fallwelcome.ucdavis.edu
guidebook.com/g/AggieFallWelcome2017

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