

Aggie

READER



Welcome to the Aggie Reader! You are receiving this email because you have a 2020-2021 Student Housing and Dining Services contract.

The Aggie Reader is a weekly newsletter sent throughout the academic year. It is a great resource for finding out what is happening on campus and in the surrounding community.

The summer issues of Aggie Reader, which you'll receive once a month, will get you ready for your upcoming academic year.

Don't forget to add reachingtheresidents@ucdavis.edu to your address book to ensure that the Aggie Reader will land in your inbox.

To Our Incoming Students



A message from the Branden Pettit, Director of Office of Student Development:

Hang in there, in anticipation of your arrival, we are working hard to establish COVID-19 appropriate practices for your housing, dining, and residential education experiences. Nothing will be "normal" for the months ahead, but we want to ensure we can support your academic experiences as best as we can. One thing that we know about Aggies is that they are resilient, and now that you are one, I'm confident we will get through this...together.

Working In Partnership

Student Housing and Dining Services (SHDS) continues to monitor the dynamic nature of COVID-19 in collaboration with the University of California Office of the President (UCOP), UC Davis campus leadership, Yolo County Public Health officials, and the State of California. We will continue to adjust guidelines as needed in order to establish the best practices for maintaining our healthy community.

For campus updates regarding COVID-19, please visit ucdavis.edu/coronavirus

We hope this Aggie Reader, which outlines planned modifications to our standard operation in response to COVID-19, will provide some clarifications to your questions. Please read through it carefully and if you have any additional questions, complete the following [form](#).

Please be sure to share this, and any future information, with your family member or guardian to keep them informed.

[Send Your Question Here](#)

General Operations

All major departmental operations and services will continue for residents and the campus community, including but not limited to:

- Providing housing for students during the academic year
- Providing food services for residents and meal plan holders
- Custodial services to maintain building cleanliness and sanitation
- Facilities services to maintain building operation
- Area Service Desks to provide mail/package services and general student services
- Live-in staff to provide student support and community programming
- Academic support staff and educational programs

Student Housing Procedures

The Green at West Village

As the campus continues to plan for Fall quarter reopening, students who have signed an On-Campus Transfer Student Apartment Contract for 2020-2021 meeting all required deadlines will have a guaranteed space. Contracts at The Green at West Village are not fully refundable with terms for cancelling applied, however, for inquires about the contract process and general questions about the apartment layouts, please visit housing.ucdavis.edu or email studenthousing@ucdavis.edu.

[The Green at West Village](#)

Modified Protocols and Procedures

Common areas, defined as spaces shared within a residential neighborhood/area which includes lobbies, laundry room, and computer centers, will be governed by Yolo County Public Health gathering guidelines. Furniture in these spaces will be adjusted to maintain 6 ft physical distancing.

Per California's guidelines, face coverings will be required by all individuals while in common areas within buildings.

- The state mandate exempts children 2 years old and under, people with medical, mental health or developmental disability that prevents them from wearing a face covering, and for the hearing impaired or those communicating with them.

Roommates groups will not be required to wear face coverings within their apartment units.

A no-guest policy will be in effect for the duration of the year; this includes apartment units, common areas, and dining commons.

The Green custodial services will be on-site 7 days a week to clean and sanitize community spaces.

- Elevated sanitation practices are employed in accordance with public health guidelines including disinfecting knobs, handles, railings, and all other high contact areas with hospital-grade disinfectants.

Facilities usage tracking, such as tracking the number of swipes into computer centers, will be used to maintain sanitation based on how frequently community spaces are utilized.

Fall Move-In

Prior to move-in, students will receive detailed instructions and plans. Please be on the look-out as it gets close.

Residents will move-in during a designated time slot to reduce the flow of traffic.

Physical distancing will be implemented in check-in lines, elevator lines, and service desks. Face coverings will be required.

Elevator occupancy will be reduced in accordance with Yolo County Public Health guidance.

Each resident will be limited to **two guests** to assist them with moving into the building; please no visiting family pets. *Details are currently being developed for special circumstances.*

AggieCard (student IDs) will be mailed to students prior to move-in.

Student Housing and Dining Services highly recommends each resident to bring items such as multiple face coverings, cleaning supplies, hand sanitizer, picnic blanket for exterior dining options, and first aid kits.

Cancellation Policy

The following cancellation holds for The Green at West Village. Please note that a copy of the contract was sent to the student's UC Davis email address after it was signed.

As a reminder, the cancellation terms for the On-Campus Student Apartment Contract are:

June 5 - June 30: Cancellation includes fall quarter housing fee forfeit.

July 1 - September 25: Cancellation includes academic year housing fee forfeit.

For questions or concerns about contracts, please contact studenthousing@ucdavis.edu

[View the Contract Through the MyHousing Portal](#)

Dining Services Procedures

Operational Plans

All campus dining commons (DC) and Residential Markets will be open for operation in the fall and will accommodate reduced capacity seating to maintain 6 ft. physical distancing and heightened sanitation practices.

Voluntary meal plan holders, including The Green at West Village residents who purchased meal plans, will have access to the DC-TO-GO program only, no dine-in option.

- To-go meals are available for any DC and Sage St. Market, the new Dining Services facility in the West Village district
- To-go meals are available for lunch and dinner only.
- A new dining app is being implemented, which will allow residents to order their to-go meals remotely. Residents will be able to arrive at a designated time to pick-up their prepared to-go meal.

Service will be limited to residents and university-affiliated voluntary meal plan holders only.

- At-the-door guests will not be permitted.

Service will end after dinner, at 9 p.m.

Safety Protocols Implemented

Face coverings will be required for everyone to enter and while moving about the DC. Face coverings may only be removed while seated at a table to eat.

Washing hands and/or using hand sanitizer will be required for all individuals entering the DC.

Physical distancing of 6 ft. must be maintained while inside the DC, this includes reduced table density to accommodate the 6 ft. minimum distance between seating areas.

All self-service and buffet stations within DCs are being eliminated. This includes utensils, napkins, straws, condiments, ice, and beverages.

- Silverwares will be distributed at cashier check stands when residents swipe in.
- Communal condiments are replaced with single-use packets.

Testing and Tracking of Potential Cases

In the event that a positive case of COVID-19 occurs the following testing and tracking plan will be used:

Precautionary testing of roommate(s), members of the floor community, members of the building community, and students in shared classes or labs.

Tracing facilities usage, potentially using door swipes, meal swipes, Aggie Cash usage, and community member engagement, as tools to determine possible points of contact.

Precautionary isolation of individuals who might have been exposed may be implemented until definite testing results are confirmed, in order to limit potential exposure

Quarantine of residents with confirmed cases for the duration of illness

Medical and/or other care will be provided in accordance with public health guidelines

Food and essentials will be provided to all individuals in isolation or quarantine

We Want To Hear From You

Student Housing and Dining Services is committed to serving our students. As our campus and the state of California navigate through these challenging times, please note that guidelines are subject to change according to directives from campus leadership and community health services in order to establish best safety practices for our students and staff. All changes and updates will be communicated as they come.

If you have any questions or concerns regarding the state of Student Housing and Dining Services as UC Davis reopens in the fall quarter, please complete the following [form](#).

[Send Your Question Here](#)

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Student Housing



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