

From: [SH-MB-Housing Office](#)
To:
Subject: Updated Housing Cancellation Policy
Date: Wednesday, July 8, 2020 5:00:25 PM

Dear UC Davis student,

We understand that you may be experiencing feelings of uncertainty and frustration as you anticipate discovering what the “new normal” will look like in the months ahead of us. We hear you. Our Student Housing and Dining Services (SHDS) team wants you to know, even as we modify our housing operations in response to COVID-19 and acknowledge things will look a little different this fall, we are fully dedicated to delivering an Aggie experience and supporting your academic success.

At this time, we would like to share with you a change to our Cancellation Policy for our first-year transfer students who will be moving into The Green at West Village.

Updated Housing Contract Cancellation Policy

We have updated our Housing Contract Cancellation Policy and extended the deadlines, as our campus partners finalize plans for fall quarter classes and campus COVID-19 safety measures. The following information has been changed to allow more flexibility in making a housing decision that works best for you.

If you choose to cancel your Housing Contract:

- By July 31, 2020: You will be responsible for a \$250 contract cancellation fee and forfeit your reservation fee (not to exceed \$500 in total fees)
- Between August 1 and 31, 2020: You will be responsible for fall quarter housing fees (not to include dining fees, if applicable)
- After August 31, 2020: You will be responsible for academic year housing fees (not to include dining fees, if applicable)

Please note that a copy of your Housing Contract was sent to your UC Davis email address after you completed and signed it.

Things to Consider Before Canceling your Housing Contract

Deciding whether to keep or cancel your housing contract is a difficult choice to make. To help you decide what is right for you, we want to give you as much information as possible. Please consider the following as you make your decision:

- The Housing Contract is for fall, winter and spring quarter; canceling your contract means giving up your apartment room for the entire academic year, not just fall quarter. Please note, however, that while we cannot guarantee additional housing will be available for winter and spring quarter, we will offer housing to students as space allows.
- If you cancel your contract with Student Housing and Dining services, and choose to live off-campus with one of our apartment referral partners, at any point, please be aware that you will be signing a new lease agreement with the apartment complex, not

UC Davis.

- The Green at West Village will continue to operate, offering support and providing an Aggie experience, but with a renewed focus on the health and safety of our community. Community engagement opportunities - including physically-distanced events and virtual gatherings – will be available to residents.
- SHDS and our campus apartment partners have already increased, and will continue to increase or adjust, sanitation practices in accordance with public health guidelines.
- We are working with Yolo County Public Health and UC Davis Leadership to develop implementation protocols around testing, isolation, quarantine and tracing

Most importantly, we want our Aggies to feel supported. Rest assured we are establishing best practices, in accordance to public health guidelines, for maintaining our healthy community and to support you, our Aggie!

Please contact studenthousing@ucdavis.edu with any questions or concerns about your Housing Contract.

Your Housing and Dining Partners,

Student Housing and Dining Services
University of California, Davis
studenthousing@ucdavis.edu
530-752-2033

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