From: SH-MB-Housing Office

To:

Subject: Updated Housing Cancellation Policy
Date: Wednesday, July 8, 2020 5:00:25 PM

## Dear UC Davis student,

Student Housing and Dining Services (SHDS) acknowledges you may be experiencing feelings of uncertainty and frustration as you anticipate discovering what decisions will be made in the coming weeks and months. The U.S. Department of Homeland Security published new guidance for the U.S. Student and Exchange Visitor Program (SEVP) related to online courses for fall 2020 that concerns students on F-1 nonimmigrant visas (please note: this applies only to F-1 and M-1 students). Services for International Students and Scholars (SISS) and campus leadership will provide more information as soon as possible to support affected students. We want you to know, even as we modify our housing operations in response to COVID-19, we are fully dedicated to supporting your academic success.

At this time, we would like to share with you a change to our Residence Hall Contract Cancellation Policy, specifically for international residents who completed a contract to live in our residence halls.

## **Updated Residence Hall Contract Cancellation Policy**

We have updated our Residence Hall Contract Cancellation Policy to provide you more time to consider your housing decision, keeping in mind the difficulties you may be facing at this time. The following information has been changed.

If you choose to cancel your Residence Hall Contract and you are not impacted by the changes in SEVP policy:

- By July 31, 2020: You will receive a full reversal of any housing fees paid until this point; in addition, the housing contract cancellation fee will be waived
- Between August 1 and 31, 2020: You will be responsible for a \$250 contract cancellation fee and forfeit your reservation fee (not to exceed \$500 in total fees)
- Starting September 1, 2020: You will be responsible for fall quarter housing fees (at the triple-occupancy room rate, and not to include dining fees)

If you must cancel your Resident Hall Contract because you are directly impacted by the changes in SEVP policy and cannot obtain a F1 or M1 nonimmigrant visa:

• Student Housing and Dining Services will cancel your housing contract with no cancellation fees and a full reversal of your reservation fee paid. Please note, it may take eight weeks or more to receive the reversal.

## Things to Consider Before Canceling your Resident Hall Housing Contract

To help you decide what is right for you, we want to give you as much information as possible. Please consider the following as you make your decision:

• While we recognize students benefit both academically and personally from doing so,

you are not required to live on-campus with UC Davis Student Housing and Dining Services

- The Residence Hall Contract is for fall, winter and spring quarter; canceling your contract means giving up your residence hall room for the entire academic year, not just fall quarter. While we cannot guarantee additional housing will be available for winter and spring quarter, we will offer housing to students as space allows.
- Our residence hall programs will continue to operate, offering support and providing an Aggie experience, but with a renewed focus on the health and safety of our community.
- Because students will most likely be placed in double- or single-occupancy rooms, we encourage all students to review and, if necessary, adjust their roommate groups in the <a href="myHousing Portal">myHousing Portal</a> as needed. The deadline to change roommate groups is now July 22, 2020; the housing assignments process begins after July 22.

We are working with Yolo County Public Health and UC Davis Leadership to develop implementation protocols around testing, isolation, quarantine and tracing Most importantly, we want our Aggies to feel supported. Rest assured we are establishing best practices, in accordance to public health guidelines, for maintaining our healthy community and to support you, our Aggie!

Please contact <u>studenthousing@ucdavis.edu</u> with any questions or concerns about your Housing Contract.

Your Housing and Dining Partners,

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