

From: [SH-MB-Housing Office](#)
To:
Subject: Updated Housing Cancellation Policy
Date: Wednesday, July 8, 2020 5:00:25 PM

Dear UC Davis student,

We understand that you may be experiencing feelings of uncertainty and frustration as you anticipate discovering what the “new normal” will look like in the months ahead of us. We hear you. Our Student Housing and Dining Services (SHDS) team wants you to know, even as we modify our housing operations in response to COVID-19 and acknowledge things will look a little different this fall, SHDS is fully dedicated to delivering an Aggie experience and supporting your academic success.

At this time, we would like to share with you a change to our Residence Hall Cancellation Policy – a change made to allow you more time and flexibility to decide what is best for you as we plan for fall quarter 2020.

Updated Residence Hall Contract Cancellation Policy

We have updated our Residence Hall Contract Cancellation Policy and extended the deadlines to allow you more time to consider your housing decision while our campus partners finalize plans for fall quarter classes and campus COVID-19 safety measures. The following information has been changed.

If you choose to cancel your Residence Hall Contract:

- By July 31, 2020: You will receive a full reversal of any housing fees paid until this point; in addition, the housing contract cancellation fee will be waived
- Between August 1 and 31, 2020: You will be responsible for a \$250 contract cancellation fee and forfeit your reservation fee (not to exceed \$500 in total fees)
- After August 31, 2020: You will be responsible for fall quarter housing fees (at the triple-occupancy room rate, and not to include dining fees)

Please note that a copy of your Residence Hall Contract was sent to your UC Davis email address after you completed and signed it.

Things to Consider Before Canceling Your Residence Hall Contract

Deciding whether to keep or cancel your housing contract is a difficult choice to make. To help you decide what is right for you, we want to give you as much information as possible. Please consider the following as you make your decision:

- While we recognize first-year freshmen and transfer students benefit both academically and personally from doing so, you are not required to live on-campus with UC Davis Student Housing and Dining Services
- The Residence Hall Contract is for fall, winter and spring quarter; canceling your contract means giving up your residence hall room for the entire academic year, not just fall quarter.
Please note, however, that while we cannot guarantee additional housing will be

available for winter and spring quarter, we will offer housing to students as space allows.

- Due to safety guidelines developed by Yolo County Public Health and our campus partners, we anticipate a reduction in housing density. This means students who live in the residence halls should anticipate being placed in a double- or single-occupancy room.
- Because students will most likely be placed in double- or single-occupancy rooms, we encourage all students to review and, if necessary, adjust their roommate groups in the [myHousing Portal](#) as needed. The deadline to change roommate groups is now July 22, 2020; the housing assignments process begins after July 22.
- Our residence hall programs will continue to operate, offering support and providing an Aggie experience, but with a renewed focus on the health and safety of our community. Community engagement opportunities - including physically-distanced events and virtual gatherings – will be available to residents.
- We have already increased, and will continue to increase or adjust, sanitation practices in accordance with public health guidelines. Our custodial services are on-site seven days a week, and clean high-contact areas frequently and with hospital-grade disinfectants.
- We are working with Yolo County Public Health and UC Davis Leadership to develop implementation protocols around testing, isolation, quarantine and tracing.

Most importantly, we want our Aggies to feel secure and supported. Rest assured we are establishing best practices, in accordance to public health guidelines, for maintaining our healthy community and to support you, our brand-new Aggie!

Please contact studenthousing@ucdavis.edu with any questions or concerns about your Residence Hall Contract.

Your Housing and Dining Partners,

Student Housing and Dining Services
University of California, Davis
studenthousing@ucdavis.edu
530-752-2033