## RESIDENTIAL DINING DIETARY SUPPORT PROGRAM - ADDITIONAL SUPPORT RESOURCES

We want to ensure your inquiries are being directed to the right place! Below are some resources to help direct common inquiries we receive most often. Please make sure you have thoroughly reviewed the information below so your needs can be addressed in a timely manner.

TYPES OF INQUIRIES	CONTACT
Report an adverse reaction from food consumed in the DC's	Email Dining Services Safety Team <u>shdssafety@ucdavis.edu</u>
Report a safety concern about food in the DC's	In your email, be sure to provide your full name, phone number, and a good time to contact you via phone call. The Safety Specialist will follow up via phone call to gather further details about the incident and initiate an investigation.
Inquire about food being served <b>during</b> your visit in the DC	Ask to speak to a "supervisor or chef on duty."
	Names and contact information for DC managers and executive chefs can be found at: <u>housing.ucdavis.edu/dining/dining-commons</u>
Provide general feedback or submit a general complaint regarding DC menus or specific DC dishes	Send Feedback to Dining Services Culinary Team: <u>diningfeedback@ucdavis.edu</u>
Report an issue/submit a complaint regarding	Reach out the Executive Chef:
a custom-ordered meal	Executive Chef Robert Reilly Segundo DC rjreilly@ucdavis.edu
	Executive Chef Anthony Russo Tercero DC <u>amrusso@ucdavis.edu</u>
	Executive Chef Mathew Reeves Cuarto DC <u>mreeves@ucdavis.edu</u>

## In the event of an emergency, CALL 911.

Request dietary accommodations in Residential Dining Submit medical documentation for accommodations	Visit the <u>Accessible Housing and Dining</u> <u>website</u> for instructions on how to apply for the Residential Dining Dietary Support Program.
Inquire about your meal plan contract Inquire about meal plan cancellations	Housing Contracts Office: studenthousing@ucdavis.edu
Switch between 5-day and 7-day meal plans	
General questions about the Dietary Support Program/Allergy-Friendly Aggies	The DSP Team: DSP@ucdavis.edu
Discuss/update your Food Preferences List	
Assistance with custom meal ordering	
Assistance with/provide feedback/suggest additions to the Aggie Choice Menu	