

# Frequently Asked Questions

About the Residence Halls

*Dear Family Members,*

On behalf of Student Housing and Dining Services, I want to welcome you to UC Davis! Your visit with us this summer is just the beginning of what we hope will be a wonderful experience for your student.

This brochure has been prepared to answer questions that are frequently asked by parents and new students about what Student Housing and Dining Services has to offer. I encourage you to read through the information to familiarize yourself with some important aspects of housing and our residential program.

I also encourage you and your student to visit our website ([housing.ucdavis.edu](http://housing.ucdavis.edu)) for additional information, including the Ask Me! database, which includes more in-depth answers to frequently asked questions. You may also contact us by email at [studenthousing@ucdavis.edu](mailto:studenthousing@ucdavis.edu) or by phone (530-752-2033).

*Again, welcome to UC Davis!*



Emily Galindo  
Interim Vice Chancellor  
Student Affairs



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## No. 1 question: When can students move into the residence halls?

Move-in weekend is Saturday and Sunday, September 22 and 23, 2018. For convenience and to expedite the move-in process, all residence halls will be open; half of incoming students will be assigned to move in on Saturday and half on Sunday. Check-in runs from 8:00 a.m. to 11:00 p.m. each day. Students will be notified in mid-August as to which day they have been scheduled to move in.

Students who are unable to move in on their scheduled day may move in any day after their scheduled move-in day. Students who need a special accommodation or whose check-in day conflicts with the observance of a religious holiday should contact the Student Housing and Dining Services office at 530-752-2033. Students should inform their roommate(s) if they will arrive late. Keep in mind that contracts begin on the date the room is available, regardless of arrival date.

### Contact Information

160 Student Housing  
(Located across from the  
Activities and Recreation Center)  
530-752-2033 | Fax: 530-752-4345  
[housing.ucdavis.edu](http://housing.ucdavis.edu)  
[facebook.com/UCDavisStudentHousing](https://facebook.com/UCDavisStudentHousing)



# Important Residence Hall Calendar Reminders

## Will the residence halls be closed during academic breaks?

The residence halls close during winter break and remain open during spring break. During winter break, students are required to leave the residence halls. They may leave belongings in their rooms but items of value should not be left. During spring break, per the contract, the dining commons are closed; no meals are served during spring break. Closure dates are listed at [housing.ucdavis.edu/calendar](https://housing.ucdavis.edu/calendar).

## When do students move out at the end of the year?

Students need to vacate the residence halls within 24 hours of their last final exam or by 7:00 p.m. on Thursday, June 13, 2019, whichever comes first. Students and their family members should make advance preparations to meet the deadline.

## When may students start receiving mail and packages in the residence halls?

Mail and packages will be accepted beginning Monday, September 24. Students need to check their mailboxes soon after arriving for important information regarding university events and activities. Packages are delivered to the Area Service Desk of the area in which they live. The Student Housing and Dining Services automated mail system will send an email notification to students who receive packages.

## Is it possible to tour residence hall rooms prior to moving in?

Yes. Guided tours are available in the Segundo residence hall area during the summer.

Summer Schedule:

July 2, 2018–September 7, 2018

- Daily, including weekends
- 9–11:30 a.m. and 1:30–4:30 p.m.

*NOTE: Tours are not available during university-observed holidays.*

## How do I schedule a summer room tour?

Reservations are not required. Simply arrive during a tour time and check in at the Segundo Area Service Desk at the Segundo Services Center to join a tour. *NOTE: Not all areas or types of rooms are available to tour. For those who attended Orientation and participated in the Full Program option, the sample room on the tour is similar in style to the Tercero rooms used during Orientation.*

For additional tour information, including information about academic year tours, visit [housing.ucdavis.edu/tours](https://housing.ucdavis.edu/tours). Prefer to tour online? Check out Aggie Abodes, an online video tour of residence hall rooms, at [housing.ucdavis.edu/aggie-abodes](https://housing.ucdavis.edu/aggie-abodes).

## What is Welcome Week?

Welcome Week is the university's way to welcome new students and welcome back returning students. Welcome Week programs in the residence halls include movie nights, community socials, late-night socials, academic transition workshops, the Fall Welcome Rally, the Involvement Fair, ice cream socials and tours of the computer centers, campus library and academic advising centers. All activities are geared toward helping students meet others, learn about the campus, understand how to start out on the right foot academically and transition into the campus community. Students may visit [fallwelcome.ucdavis.edu](https://fallwelcome.ucdavis.edu) for campus events and, after moving in, may ask a resident advisor (RA) for details.

## Academic and First-Year Experience Programs

### What is the First-Year Experience program?

The First-Year Experience (FYE) program encompasses both the FYE peer advising and the Residence Hall Advising Team (RHAT) programs. FYE advising coordinators and peer advisors create a positive and seamless academic transition experience for new UC Davis students while helping students prepare for a successful academic career. FYE peer advisors provide academic guidance and support in the Residential Academic Advising Centers and during academic programs in the residence halls throughout the academic year.



## What type of academic support is available to residents living with Student Housing and Dining Services?

Student Housing and Dining Services operates Academic Advising Centers in each of the three housing areas. In these centers, students have access to the Residence Hall Advising Team (RHAT) peer advisors, a Writing Specialist, tutoring and study space. Student Housing and Dining Services collaborates with the four colleges and other campus departments to implement these services. In addition to peer advising, RHAT peers facilitate academic workshops in the residence halls. Tutors who are hired and trained by the Student Academic Success Center offer tutoring in common first-year subjects, such as math, chemistry, and writing. The Academic Advising Centers are open as a study space between 8:00 a.m. and 11:00 p.m., Monday through Friday, and from noon to 11:00 p.m., Saturday and Sunday. This is a great place for students to study, read, or work on group projects. For more information about the academic support offered in the residence halls, download the “New Student Guide” in the *UC Davis Now* app, or visit [housing.ucdavis.edu/academics](https://housing.ucdavis.edu/academics).

## How can students interact with faculty in Student Housing and Dining Services?

Student Housing and Dining Services provides various opportunities and activities for residents to interact with faculty. Faculty are invited into the residence halls and dining commons to interact and build connections with residents. Examples of activities range from faculty game

nights to discussions on how to get involved in research on campus. Stay up to date about faculty programs in the residence hall by downloading the “New Student Guide” in the *UC Davis Now* app, or visiting [housing.ucdavis.edu/academics](https://housing.ucdavis.edu/academics). Several of the living-learning communities also include for-credit, academic seminars or First-Year Aggie Connections held in the residence halls and taught by faculty. Topics include health services, business innovation and leadership development and more. In addition, UC Davis offers numerous first-year seminars with small faculty-to-student ratios during fall, winter and spring quarters. These one- or two-unit courses, limited to 15 students per seminar, are an excellent way for students to experience close interaction with faculty. Seminar topics are rooted in faculty member expertise and their individual passions ([fys.ucdavis.edu/student/index.html#frs-schedule](https://fys.ucdavis.edu/student/index.html#frs-schedule)).

## Residence Halls, Bedrooms, Bathrooms

### Do students get to pick which residence hall they live in?

Students may request the area in which they would like to live but not the specific residence hall. Students will submit living preferences for their desired area, living environment, room occupancy and living-learning community in their housing application.

### Are there special interest, themed living areas in the residence halls?

Yes. Student Housing and Dining Services is



**Check out Aggie Abodes,  
an online video tour of  
residence hall rooms, at  
[housing.ucdavis.edu/  
aggie-abodes](https://housing.ucdavis.edu/aggie-abodes).**

proud to offer special interest living-learning communities in the residence halls that are affiliated with a variety of identity, academic, career, and subject matter based themes. Students participating in a living-learning community often find their transition to the university to be more fulfilling, supportive and successful both academically and socially, which can lead to retention and increased persistence to graduation. Living-learning communities provide an opportunity for students with similar interests, goals, or experiences to live in the same hall or on the same floor, creating an educational community that supports its residents. Living-learning communities allow students to enjoy unique learning activities related to their community's theme as well as more traditional, social, and recreational opportunities that are driven by the participants, resulting in a dynamic resident supported experience each year. Most living-learning communities will include an optional one- or two-unit seminar or First-Year Aggie Connection related to the theme, which are typically offered during the fall quarter. Students interested in choosing a living-learning community should indicate their preference when filling out the online housing application and can make edits to their preference for a living-learning community until August 5th. Students are not guaranteed housing in a living-learning community, and are given consideration based upon the priority they assign to the community in their application relative to other living preferences (gender and occupancy; see [housing.ucdavis.edu/apply/livingpreferences.asp](https://housing.ucdavis.edu/apply/livingpreferences.asp)) as well as random lottery number. If you are requesting a roommate, make sure you both/all preference the living-learning community in your application. You can find

the full list of current communities at [housing.ucdavis.edu/education/communities](https://housing.ucdavis.edu/education/communities).

### **Are there housing options in the residence halls related to gender?**

Yes, there are! An all-female building and female-only floors are located in Tercero and Segundo. For questions or information related to transgender, gender-inclusive or other needs, students can contact Student Housing and Dining Services at 530-752-2033.

### **Can students be guaranteed a single room? How much is a single room?**

Single occupancy may be requested but cannot be guaranteed. There are a limited number of single rooms: only 170 out of 5,633 bed spaces are single-occupancy rooms. Not everyone wishing to have a single room will receive one. If a student has a special need requiring a single room, they can complete and submit a special accommodations form, available at [housing.ucdavis.edu/publications](https://housing.ucdavis.edu/publications), for consideration. Every effort will be made to accommodate any medical concerns. Students can refer to the residence hall fee schedule for specific room rate information: [housing.ucdavis.edu/fees](https://housing.ucdavis.edu/fees).

### **What type of exterior access system is used in the residence halls?**

An electronic access system is used in the Segundo, Tercero and Cuarto areas. The outside doors of all residence hall buildings are locked 24 hours per day. Students use their AggieCard ID cards to enter their buildings and, depending on their hall system, use either their AggieCard ID cards or a key to get into their rooms. Safety and security are discussed at

community development meetings held in each area. All residents are expected to attend these meetings.

### **Which residence hall buildings have elevators?**

All Student Housing and Dining Services buildings have elevators except Regan Hall (Campo, Indio, Nova, Paloma, Rienda, Sereno and Talara buildings).

### **How are rooms furnished in the residence halls?**

Rooms are furnished with a bed frame, mattress, desk, desk chair, dresser, bookshelf and desk lamp for each student. Each room has one wastepaper basket and recycling container. Students must bring their own bedding (pillow, sheets, mattress pad, bedspread) and towels, etc. Due to different bed sizes, Student Housing and Dining Services recommends waiting until final room assignments are announced before purchasing sheets.

### **Do students have control over the temperature of their residence hall rooms?**

All bedrooms within the Student Housing and Dining Services inventory have user-friendly, occupant-controlled thermostats. These thermostats allow adjustment during the cooling season ranging between 72° and 84° Fahrenheit and during the heating season ranging between 58° and 70° Fahrenheit.

### **What are the bathrooms like in the residence halls?**

In Bixby, Gilmore, Malcolm, Ryerson and Regan Halls, students share community bathrooms. Emerson and Thoreau Halls have bathrooms in each suite: residents share bathrooms with their suitemates. Alder, Thompson, Miller, Kearney, Laben, Wall, Campbell, Potter, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, and Hawthorn, Madrone, Cottonwood and Redwood Halls have one bathroom with two showers and two toilets for every four or five bedrooms. All bathrooms include showers with a curtain or door and towel racks or hooks to hang a wet towel. Not all residence halls have paper towels so be sure to bring hand towels. Additionally, all bathrooms, with the exception of Emerson and Thoreau, have cubbies or lockers to store belongings in.

### **Are there lockers or other storage in the community bathrooms?**

Bixby, Gilmore, Ryerson and Malcolm Hall bathrooms have lockers. Alder, Thompson, Miller, Kearney, Laben, Wall, Potter, Campbell, Pine, Scrub Oak, Currant, Live Oak, Sequoia, Mahogany, Hawthorn, Madrone, Cottonwood and Redwood Hall bathrooms do not have lockers but instead have “cubbies.” The community bathroom lockers found in select buildings are not assigned and students must bring their own padlock.

### **Are there laundry facilities in the residence halls? What is the cost?**

Yes. Laundry facilities with card-operated washers and dryers are available in each community. Laundry machines accept credit and/or debit cards; they do not accept cash. Wash cycles are \$1.25 each. Dryer cycles are \$1.00 each.

### **Can students have a refrigerator and a microwave in their rooms? What are the options?**

Yes. One refrigerator and one microwave are allowed in each room. Refrigerators must be no larger than 4.5 cubic feet and no taller than 35 inches. Microwaves must be 800 watts or less; Energy Star rated is preferred. They must be in good working order with defect-free cords that are grounded and approved by Underwriters' Laboratories (UL). Student safety and residence hall electrical capacities are the primary concerns related to the use of electrical appliances in the residence halls.

Alternatively, students may rent a MicroFridge™, which is a combination refrigerator and microwave. Associated Students, University of California, Davis (ASUCD) offers MicroFridge™ and refrigerator rentals that meet Student Housing and Dining Services guidelines. Student Housing and Dining Services recommends that students discuss the purchase or rental of this equipment with their roommates prior to making a decision. Contact ASUCD at 530-752-1990 or visit [fridgerental.ucdavis.edu](http://fridgerental.ucdavis.edu) for more information.

### **What type of cleaning service is provided?**

Student Housing and Dining Services provides full custodial services for all public areas seven days a week, which includes all community bathrooms. However, residents are responsible

for keeping their rooms clean. Residents living in Cuarto will receive bathroom cleaning every other week by the custodial staff. Environmentally friendly cleaning supplies, vacuum cleaners and toilet paper are available at each Area Service Desk.

### **How do students request repairs or facilities-related service in the residence halls?**

Emergency requests, such as for a water leak, should be reported as soon as possible to the Facilities Service Desk at 530-752-8200 or the on-call resident advisor. For all other requests, students may submit a service request online through myucdavis. Log into myucdavis at [my.ucdavis.edu](http://my.ucdavis.edu), go to the MyHousing tile, click “Submit a Service Request, and fill out the form. Be sure to include the exact location for service and describe the service needed. Service may be requested for a bedroom or any area outside of a bedroom, such as a lounge or bathroom.

### **What types of hooks or nails may students use to hang pictures or posters?**

Students may use thumbtacks and push pins on surfaces such as tack boards and tackable wall surfaces. All rooms have tackable wall surfaces for each resident. Regular nails and hooks may not be used in the residence halls. Students may use poster putty or two-sided tape that is made to not damage painted surfaces.

## **Living in a Campus Community**

### **How do students get to know others in the residence halls?**

Students have many opportunities to get to know others in the residence halls. A great way to get to know people is by attending community meetings and Welcome Week activities. RAs will have information about these activities at move-in. To learn more about what is happening in the residence halls, visit the Student Housing and Dining Services calendar page at [housing.ucdavis.edu/calendar](http://housing.ucdavis.edu/calendar).

### **Are there staff available to assist students in the residence halls?**

Absolutely! A Resident Advisor (RA) lives in each student community. RAs are trained to assist with the transition into college and to develop

community in the residence halls. Professional staff supervise the RAs and provide additional student support. All staff members are available to assist students whether their concern is homesickness, academic schedules or how to get involved on campus.

### **How does Student Housing and Dining Services select roommates and when do students get these results?**

Students may make roommate requests in their housing application. Students who do not make roommate requests will be randomly assigned roommates based on each of the student’s living preferences. Student Housing and Dining Services does not use information about lifestyle, personal habits or culture when assigning roommates. After room assignments are processed, Student Housing and Dining Services will send an email to all assigned students’ UC Davis email accounts. Students receive their assignment information in August.

### **Can friends room together? How?**

Yes. Students can request friends to be their roommates. The deadline for making changes to the housing application, including requesting roommates, is August 5. To request roommates, use the “Roommate Request” button on the housing assignment status pages. Students must include proposed roommates’ names and hometowns in their requests and ensure they have selected identical living preferences (desired area, living environment, room occupancy and living-learning community). Meal plans do not need to match. Student Housing and Dining Services will make every attempt to honor roommate requests as long as the requests are mutual and living preferences match. After the deadline, any requests must be submitted in writing to Student Housing and Dining Services and are not guaranteed.

### **How does Student Housing and Dining Services address roommate difficulties?**

At the beginning of fall quarter, the RAs meet with roommates to discuss what behaviors are acceptable to everyone in the room. Having the RA facilitate open and honest communication helps roommates avoid problems. Roommates are advised to discuss problems themselves as a first step toward resolution. The next step is to contact the assigned RA for assistance.



**Students receive their assignment information in August. They have the option of completing a transfer request until August 31.**

### **Can students switch rooms before move-in and/or during the year?**

Students receive their assignment information in August. Students who wish to live in a residence hall or room other than the one in which they have been assigned may request a room/residence hall transfer until August 31. After students have moved into their rooms, they will need to meet with an area coordinator to request a transfer. Requests are subject to availability of space and are not guaranteed. However, Student Housing and Dining Services will try to honor all room transfer requests and will notify students if their requests can be accommodated.

### **What services are available at the Area Service Desk?**

There are many services available at each Area Service Desk. Student Housing and Dining Services staff is available to help students and direct them to the resources that they need. The Area Service Desk is open weekdays from 8:00 a.m. to 11:00 p.m. and weekends from noon to 11:00 p.m. Some services available at the Area Service Desk are:

- Fix faulty access cards
- Give out temporary access cards
- Help students submit service requests
- Receive and administer mail and packages
- Equipment checkout
- Provide general customer service and resources to residents and visitors

### **How is Student Housing and Dining Services integrating sustainable practices into its operations in the residence halls?**

UC Davis Student Housing and Dining Services is committed to sustainable practices and educating the campus community about sustainability. Examples of recent Student Housing and Dining Services efforts include the following:

- A sustainable living-learning community: Environmental & Agricultural Sustainability Education (EASE)
- Programs for residents developed by the sustainability education team
- Operating and maintaining all facilities per LEED (Leadership in Energy and Environmental Design) standards
- A waste-diversion plan to help meet the UC goal of zero waste by 2020
- Facilities' implementation of water and energy-efficiency measures
- Annual energy and water competition and waste reduction challenge

More information can be found at **housing.ucdavis.edu/sustainability**.

### **What student housing construction projects will be occurring during the 2018-2019 academic year?**

The Webster Hall redevelopment project is under way in Cuarto, as is the Tercero Dining Commons 2 project in Tercero. Projects are scheduled to be completed in fall 2019. As projects progress, information will be made



available online at [housing.ucdavis.edu/capitalprojects](https://housing.ucdavis.edu/capitalprojects).

## What is the best way to get around campus?

Bicycling is the fastest and most popular way to get around campus and the city of Davis. Walking is the other main way to get around campus. Cars are not allowed into central campus.

The Bike Barn is a full service repair shop located in the center of campus. The Bike Barn performs general bike repair and maintenance and offers rentals and merchandise sales. Aggie Bike Buy is the Bike Barn's online bicycle purchasing program for the UC Davis community. Visit [bikebarn.ucdavis.edu/bikebuy](https://bikebarn.ucdavis.edu/bikebuy) to learn more about the program and to order a new bike.

## Is there a convenient and safe way to get around campus at night?

Yes. Safe Ride Services is a free program provided by the UC Davis Police Department to anyone at UC Davis who prefers an alternative to walking alone at night. Those who use the service are given a ride in a clearly marked security vehicle or escorted on foot by an Aggie Host Security Officer. Safe Ride Services may be requested from mobile devices with the TapRide app (iOS and Android) or by calling 530-754-COPS (2677). For more information, including hours of operation and to download TapRide, visit [police.ucdavis.edu](https://police.ucdavis.edu) and click "Safe Ride Services".

## How do students register their bikes?

All bikes on the UC Davis campus must have a

current California bicycle license. New licenses are \$12 and renewals are \$6. Licenses are valid for up to 3 years. Bike licenses are available at the Transportation Services office, Monday through Friday from 8:30 a.m. to 4:00 p.m. Most new students license their bicycles during Welcome Week. From Monday through Friday of Welcome Week, licenses will only be available outside and in front of the Transportation Services building. View [taps.ucdavis.edu/bicycle](https://taps.ucdavis.edu/bicycle) for additional information.

## How can students learn about bicycle safety?

Davis is arguably the most bike friendly community in the U.S., but it's still possible to experience a crash or get a bike ticket. UC Davis provides an online training course, available at [bikesafety.ucdavis.edu](https://bikesafety.ucdavis.edu), to teach about the traffic rules and regulations that apply to bicycle riders, and how to be a safe bicycle rider at UC Davis. Visit [taps.ucdavis.edu/bicycle/education](https://taps.ucdavis.edu/bicycle/education) for additional bike safety resources. Questions may be directed to the UC Davis bicycle coordinator at 530-752-BIKE (2453).

## Dining on Campus

### Is it necessary to have a meal plan when living in the residence halls?

Yes, a dining commons meal plan is part of each residence hall contract and is included in students' housing fees. Students select their meal plan when they complete their housing application. Visit [dining.ucdavis.edu](https://dining.ucdavis.edu) and select "Residential Meal Plans" to learn about the meal plans.

## Who do students talk to regarding dietary needs and meals in the dining commons?

Dining commons offer a variety of meal options, including vegetarian and vegan choices.

Students who have allergy concerns or special dietary needs may contact Student Housing and Dining Services' Special Housing Assignment Consultant Samira Abedini at 530-752-2285.

Students requiring special dietary menus should complete and submit a special accommodations form, available at [housing.ucdavis.edu/publications](https://housing.ucdavis.edu/publications).

## How do students know if they have the right meal plan?

Choosing the right meal plan really depends on one's personal schedule. For instance, students who go home regularly on the weekends might choose a different meal plan than students who plan to eat on campus every day.

## May students change their meal plan during the year?

Yes, meal plan changes can be made online at [my.ucdavis.edu](https://my.ucdavis.edu) or in person at the Student Housing and Dining Services office. Students may change their meal plans only during specific meal change periods each quarter. Refer to the Student Housing and Dining Services calendar ([housing.ucdavis.edu/calendar](https://housing.ucdavis.edu/calendar)) for specific meal change period dates. Only students can change their meal plans; family members cannot make any changes.

## What is Aggie Cash?

Aggie Cash is a declining balance (debit) account that students, faculty and staff use to purchase food and beverages at UC Davis Dining Services locations on campus.

Aggie Cash holders make purchases using their AggieCard photo ID, similar to using a bank debit card. Aggie Cash makes dining outside the dining commons cash-free and convenient. Transactions are deducted from the Aggie Cash account.

Students living in the residence halls automatically receive \$200 of Aggie Cash each quarter with their meal plan. All students can purchase optional Aggie Cash Plus. Visit [aggiecash.ucdavis.edu](https://aggiecash.ucdavis.edu) for more information.

## Computing Services

### Where do students go to learn about computer information, services and support in the residence halls?

The Residential Computer Support (RCS) program and website is a great place to start. The RCS program encompasses the residence hall Computer Centers, online HelpDesk, direct support services provided by our student Residential Computing Advisors (RCAs), and online information, instructions and links to campus computing resources. Please visit the Residential Computing website at [housing.ucdavis.edu/computers](https://housing.ucdavis.edu/computers).

### Can students bring their computers?

Yes. UC Davis expects students to have their own computers; Energy Star-rated products are preferred. Information regarding computer recommendations and Internet access can be found on the Residential Computing website.

For added convenience, Computer Centers are located in each residence hall area, providing computer and printer access for all residents.

### Will students have an Internet connection in the residence halls?

Yes. All residents have either a high-speed wired connection through ResNet, the Residential Network, or a high-speed wireless connection through Eduroam, the campus wireless network. Students should visit the Residential Computing website for information about how to prepare before they arrive including getting connected,

UC Davis computer recommendations, and computer security. First-year students can also register laptops at Orientation.

### Is wireless computing available in the residence halls?

Yes. The UC Davis eduroam wireless network service is available in the residence hall areas and throughout campus.

### What is safe and appropriate computing?

Safe computing means taking appropriate steps to secure and maintain a computer and avoiding practices that make a computer vulnerable to virus infection and hackers. Student Housing and Dining Services recommends the following: configure Windows or Mac systems to automatically update with current critical

software patches, avoid peer-to-peer (P2P) file-sharing applications, turn off file sharing, configure and use a built-in firewall and install anti-virus software. Residential Computing Advisors can assist students with configuring computers to university standards.

### **Does the university provide anti-virus software?**

The university requires all computers connecting to its campus networks to have anti-virus software installed. If a computer already has anti-virus software installed, no further action is required. Otherwise, Student Housing and Dining Services recommends installing one of the free anti-virus software packages (available for both Mac and Windows). Information is available online at [housing.ucdavis.edu/computers/antivirussoftware.asp](http://housing.ucdavis.edu/computers/antivirussoftware.asp).

### **Does the university insure against theft?**

The university does not provide theft insurance for residents. Student Housing and Dining Services recommends students verify they are covered by either homeowner's or renter's insurance. Student Housing and Dining Services partners with GradGuard to offer a renters insurance option to students. Information about GradGuard and other resources are available online at [housing.ucdavis.edu/resources](http://housing.ucdavis.edu/resources).

## **Telephones and Television**

### **Can students use their cell phones?**

Over the years, residence hall students have chosen to use cell phones instead of subscribing to landline telephone service.

All major carriers (AT&T, Sprint, T-Mobile, Verizon) have towers on campus and continue to build new towers, significantly improving outdoor service and, in some cases, indoor service as well. Service is not equal in all areas by all carriers. Please visit [cellsites.ucdavis.edu](http://cellsites.ucdavis.edu) to see a map of cell tower locations by carrier.

Following the shift to cell phones, landline service in the residence halls is no longer available.



**Information about meal plan options can be found at [housing.ucdavis.edu/dining/meal-plans](http://housing.ucdavis.edu/dining/meal-plans).**

## Is television programming provided?

Yes. XFINITY On Campus high definition programming is provided to all residence hall students. XFINITY On Campus can be streamed on mobile devices and computers, and connected to televisions with either a Roku Premiere + device or a converter box or digital tuner and coaxial cable. Each residence hall suite or traditional room configuration has a coaxial cable connector. Visit **housing.ucdavis.edu/tv** to learn more about XFINITY On Campus, including how to watch it.

## Rules and Regulations

### What if a student violates a student housing policy such as noise or alcohol?

The housing contract is a legally binding document that includes both rights and responsibilities for a student. It is very important to understand the conditions of the contract, one of which is following all university and residence hall policies. Residence hall policies are incorporated in the contract and published in the Guide to Residence Hall Life, which is available online at **housing.ucdavis.edu/guides**. If a student is documented for a policy violation, they will usually meet with the conduct coordinator to discuss the policy and situation that was occurring at the time. Depending on the seriousness of the violation, students may be referred to the Office of Student Support and Judicial Affairs; Alcohol, Tobacco and Other Drug (ATOD) Intervention Services or other campus resources. The student may also receive a letter noting the behavior and asking for the behavior to change. Serious or repeated violations may end with a student's housing contract being terminated or other major sanctions, such as suspension or dismissal from the university.

### What happens if a student violates copyright law?

The motion picture and music industries are particularly active in enforcing digital copyright laws and college campuses receive much of their attention. Sharing copyright protected files online is illegal and violates the Digital Millennium Copyright Act (DMCA). The university cooperates with outside agencies in enforcing copyright law. Upon receiving a notification of infringement, the university disables a student's login for a minimum of two weeks. More

information is online at **research.ucdavis.edu/pgc/ipm/copyright/dmca**.

### Can students have overnight guests while living in the residence halls?

Students living in the residence halls may have an overnight guest stay for up to seven nights per academic quarter with the permission of all roommates. Residents are responsible for their guest's actions and will be held accountable for policy violations. Overnight guests are not permitted during final exam weeks.

### Can students bring a car while living in the residence halls?

Students living on campus may not bring cars or purchase parking permits. Some exceptions may be granted based upon legitimate need and availability. Information about the parking appeal process is available online at **housing.ucdavis.edu/parking**. Students enjoy many alternative forms of transportation, including free rides on the Unitrans bus service, access to the Zipcar program and bicycling.

### Are pets allowed in the residence halls?

Pets are not permitted in the residence halls. The only exception is fish in an aquarium that does not exceed 10 gallons. Aquarium requests must be approved by a resident director (RD) or area coordinator and must have the approval of all roommates prior to set up. Service animals are welcome. Residents requesting service or emotional support animals can contact Student Housing and Dining Services at **studenthousing@ucdavis.edu**.

# Housing Payments and Financial Questions

## How are students billed for housing fees?

Student Accounting generates electronic statements using MyBill, which include housing charges. Payments are due in accordance with the residence hall fee schedule without demand or billing. Payments must be submitted by the following deadlines:

- Fall quarter – September 15
- Winter quarter – December 15
- Spring quarter – March 15

The residence hall fee schedule may be viewed online at [housing.ucdavis.edu/fees](https://housing.ucdavis.edu/fees).

## When do students need a housing coupon?

Students should include a housing coupon whenever they make a payment to the Cashier's Office, either in person or by mail. This will ensure that the student's money is correctly applied to their housing fees instead of other university charges, such as tuition and Orientation fees. A coupon is not necessary when students are paying their entire bill.

Students who pay with MyBill cannot use a housing coupon or otherwise specify their payment as a housing payment. Therefore, the payment could be applied to other university charges, such as bookstore charges, fees from a previous quarter or unpaid tuition fees.

## Where do students make housing payments?

Payments may be made in person at the Cashier's Office in 1200 Dutton Hall, Monday through Friday, from 10:00 a.m. to 4:00 p.m. Payments may be mailed to:

- Cashier's Office
- University of California, Davis
- P.O. Box 989062
- West Sacramento, CA 95798-9062

Make checks payable to UC Regents and write the student ID number on the check. Payments may also be made online via MyBill.

## How much does it cost to live on campus?

Various meal plan and room occupancy pairings determine the cost of living on campus for each

individual. Please refer to the residence hall fee schedule for specific room rate information: [housing.ucdavis.edu/fees](https://housing.ucdavis.edu/fees).

## Will financial aid pay all of the housing costs?

The amount of financial aid a student receives may not always cover all of their housing costs each quarter. Students can check their Student Housing and Dining Services account balance online through [sisweb.ucdavis.edu](https://sisweb.ucdavis.edu). Any unpaid balance will be due according to the residence hall fee schedule.

## Can students cancel their contracts during the academic year?

According to conditions of the residence hall contract, a student may terminate the contract for one of the following reasons: student graduates, transfers to another campus, is dismissed, is a participant in the Planned Educational Leave Program (PELP), withdraws from the university, is denied admission to UC Davis, is admitted to UC Davis but fails to register or cancels registration or if the student presents proof of marriage occurring during the term of the contract. Students who wish to be released from their housing contract for reasons other than the listed reasons must submit a formal written statement requesting a contract release. To initiate the process, talk to a resident director (RD) or area coordinator.

## What if students need more time to pay housing fees?

Students who are unable to pay their housing fees by the quarterly due dates should set up a Deferred Payment Plan (DPP) for tuition and housing fees with Student Accounting. The DPP is available until September 15. Students may also contact Residential Student Accounts in the Student Housing and Dining Services office at 530-752-2481 before their payment deadline date to discuss payment options.



## Packing for Move-In

- Remove packaging at home to reduce the waste you'll have to manage and save time while unpacking
- Pack items in plastic bins that can be used for storing seasonal or infrequently used items—plus you will have packing containers to use when you move out at the end of the year
- Look for the recycle stations during move-in weekend to properly dispose of cardboard and polystyrene (foam packaging)

## What to Bring

- Clothes for all climate types, including rain gear
- Bathrobe or something to wear to the community bathroom (*Note: Cuarto residents' bathrooms are in their suites.*)
- Warm coat or parka
- Waterproof shoes or boots
- Coat hangers
- Toiletries
- Mirror (only if assigned a room in Emerson or Thoreau)
- Washcloths, bath towels, hand towels (Some residence halls do not provide paper towels in the bathrooms.)
- Cell phone, charger and accessories
- Alarm clock (preferably with a battery back-up in case of power outages)
- Computer cable lock to secure a computer to the desk
- TV, radio, video and music players, video games, movies and music, other electronic entertainment (Energy Star rated is preferred.)
- A few eating utensils, such as coffee mugs, silverware, plates and glasses (reusable preferred over disposable)
- Bedding: sheets, pillows and pillowcases, mattress pad, comforter and/or bedspread, blankets
  - Standard size twin beds can be found in Regan Hall quad suites. All other beds are extra-long twin beds. Sheets should be purchased accordingly.
  - Check out the Student Housing and Dining Services linen program at [housing.ucdavis.edu/resources/linens.asp](https://housing.ucdavis.edu/resources/linens.asp)
- Items to decorate the room, such as pictures, posters and plants (*Note: Students may NOT nail or screw items into walls; poster putty, thumb tacks and push pins are okay.*)
- Computer - See **computerownership.ucdavis.edu** for recommendations
- Keyboard and mouse (*Note: Using an external keyboard and mouse with a laptop can greatly improve ergonomics.*)
- Computer needs, such as a surge protector, flash drive, mousepad and small screwdriver
- Computers can connect to the internet wirelessly or by using an ethernet cable. If you choose to connect via ethernet cable, bring



**Check out the Student  
Housing and Dining Services  
linen program at  
[housing.ucdavis.edu/  
resources/linens.asp](https://housing.ucdavis.edu/resources/linens.asp)**

a 25-foot Ethernet Cat-5 cable with RJ45 connector (to connect to the data-port)

- Printer and extra ink cartridges (*Note: Our computer center offers free printing up to 250 pages per quarter.*)
- Coaxial Cable (long) for television
- Calculator
- First aid kit
- Flashlight
- Bicycle, bicycle helmet, bicycle lock, light for nighttime riding and basic tools
- Sports equipment: rollerblades, basketball, tennis racquet, snowboard, etc.
- Laundry supplies, iron, laundry bag or basket
- Checkbook and/or bank card
- Health insurance card and other forms of identification (e.g., driver's license)
- Names, addresses and phone numbers of personal bank and credit card companies
- My First Year as an Aggie Handbook from Orientation

*maximum allowable refrigerator size is 4.5 cubic feet and 35 inches tall; the maximum allowable microwave size is 800 watts.)*

- Hot plates and burners
- Weapons of any kind, including decorative swords and paintball guns
- Fireworks, firecrackers, flammable liquids and other explosive or incendiary devices
- Items that are illegal to possess
- A car (residence hall students may not purchase a parking permit)
- Large stereo equipment
- Amplifiers
- Cases of bottled water (*Note: We provide each residence hall student with a new stainless steel bottle that can be filled at residence hall bottle-filling stations that provide free filtered water.*)
- Toilet paper (*Note: Student Housing provides toilet paper for residence hall bathrooms all year.*)
- Computers running Windows XP

## What Not to Bring

- Appliances that are not UL-approved
- Torchiere halogen lamps
- Candles
- Space heaters
- Refrigerators and microwaves that are larger than the maximum allowable size (*Note: The*

## Additional Information

This is great, but I still have questions!

Please refer to our website for additional information, including the Ask Me! database, which includes more in-depth answers to frequently asked questions. You may also contact us by email at [studenthousing@ucdavis.edu](mailto:studenthousing@ucdavis.edu), by phone (530-752-2033) or in person! If you contact us by email, you should hear from us by 5 p.m. the next business day.

### Student Housing and Dining Services

160 Student Housing

530-752-2033

Fax: 530-752-4345

[studenthousing@ucdavis.edu](mailto:studenthousing@ucdavis.edu)

[housing.ucdavis.edu](http://housing.ucdavis.edu)



### Resources

#### Student Health and Counseling Services

530-752-2349 | [shcs.ucdavis.edu](http://shcs.ucdavis.edu)

#### Student Jobs and Internships

[ucdavis.edu/jobs](http://ucdavis.edu/jobs)

#### Financial Aid and Scholarships

530-752-2390 | [financialaid.ucdavis.edu](http://financialaid.ucdavis.edu)

#### Linens Program

[housing.ucdavis.edu/resources](http://housing.ucdavis.edu/resources)

#### MicroFridge Rentals

[fridgerental.ucdavis.edu](http://fridgerental.ucdavis.edu)

#### Renters Insurance

[housing.ucdavis.edu/resources](http://housing.ucdavis.edu/resources)

#### Sustainability

[sustainablehousing@ucdavis.edu](mailto:sustainablehousing@ucdavis.edu)

[housing.ucdavis.edu/sustainability](http://housing.ucdavis.edu/sustainability)

#### Student Disability Center

530-752-3184 | [sdc.ucdavis.edu](http://sdc.ucdavis.edu)

#### Fall Welcome Events

[fallwelcome.ucdavis.edu](http://fallwelcome.ucdavis.edu)

[bit.ly/fw-ucdavis-now](https://bit.ly/fw-ucdavis-now)

## UC DAVIS

STUDENT HOUSING  
AND DINING SERVICES

*The University of California does not discriminate in any of its policies, procedures or practices. The university is an affirmative action/equal opportunity employer.*