Welcome to UC Davis Residence Halls

Take a moment to look around you and take it all in. You just moved to UC Davis! It’s an exciting moment. Enjoy it.

Take a quick look through this book. Don’t read it all now. Skim it—just so you know what’s inside. Some of the information you need right now, while the rest can wait.

Welcome to your new home and next adventure!
Branden M. Petitt
Director
Office of Student Development

Your Student Housing and Dining Services Contract

Remember that your contract begins when you move in, and all contract obligations must be followed. We are here to answer questions about your contract! Contact Student Housing and Dining Services by phone or email: 530-752-2033, studenthousing@ucdavis.edu.

Residence Hall Life

The guide to living in a UC Davis residence hall is available online at housing.ucdavis.edu/publications/guides. It contains valuable information regarding your rights and responsibilities. From room maintenance to laundry, the guide is your go-to resource for living on campus.

Questions?
If you have any questions throughout the year, just ask your Resident Advisor (RA) or any professional Student Housing and Dining Services staff person for help.

Connect with Us!

We’re social in Student Housing and Dining Services! Stay up to date about Student Housing and Dining Services events, special contests, promotions and information by following us on Twitter, Facebook, and Instagram.

You’ll also receive our weekly newsletter, the Aggie Reader, packed full of Student Housing and Dining Services news, tips for academic success, important dates and deadlines, Academic Advising Center schedules and residence hall and campus events.

Important: DO these today and tomorrow:

• Review the Guide to Residence Halls
• Move into your room
• Fill out the online Room Condition Form
• Check your mailbox
• Meet your Resident Advisors
• Explore campus

And be sure to attend Welcome Week events!

@ucdavishousing
@ucdavisdiningservices
Welcome Week

IT’S ONLY ONE WEEK, AND IT STARTS NOW.

Welcome Week takes place the first week you’re at UC Davis—from the day you move in up to your first day of classes. University departments, student organizations and the four academic colleges hold dozens of events to help you get acquainted with the campus and have some fun before the work begins. Plus, Student Housing and Dining Services hosts many events exclusively for you!

AGGIE WELCOME RALLY
Sunday, September 23
(following the Opening Floor Meeting)
Pavilion

MOVIE NIGHT: INCREDIBLES 2
Sunday, September 23
(following the Aggie Welcome Rally, approximately 9 P.M.)
Pavilion

CAMPUS FALL WELCOME
Monday, September 24
(doors open at 3 P.M.)
Pavilion

RESOURCE FAIR
Monday, September 24
(following the Campus Fall Welcome, approximately 9 P.M.)
Hutchison Field

ILLUMINITE RUN/WALK
Monday, September 24
9:30 P.M.
Hutchison Field

ASUCD SUNSET FEST
Friday, September 28
6 P.M.-10 P.M.
Quad

Check out fallwelcome.ucdavis.edu for all events that run from Welcome Week to Homecoming!

Download the UC Davis NOW app to access Fall Welcome activities, including exclusive residence hall Welcome Week events! bit.ly/fw-ucdavis-now
THINGS TO KNOW ABOUT THE RESIDENCE HALLS

EMERGENCY AND URGENT SITUATIONS
In an emergency, dial 9-1-1.

For urgent situations, including an unsecured room (broken locks or windows) and severe water leaks, immediately notify the RA on call or report the situation in person at the Area Service Desk (ASD) or by calling 530-752-8200.

Service Requests
When you have a facilities-related request during the year, you may submit a service request online at housing.ucdavis.edu/servicerequest. Examples of things you should submit as a service request include information about broken items, requests for overhead light outages and bed configuration requests. Urgent situations should be reported in person at the Area Service Desk or by calling 530-752-8200.

Inside Your Room
Furniture and Bed Lofting
You may rearrange your furniture to your liking; however, you need to know a few things. Decide on the arrangement with your roommate(s), not by yourself. When you move out, you must return your furniture back to how it’s arranged today. The only exception is that if you reconfigure your bed height, it may remain at that height, keep in mind that any adjustments to your bed require a service request. You must submit a service request for your own bed; your roommate cannot submit the service request for you. Go to housing.ucdavis.edu/housing/furniture-residence-halls.asp to see configuration options for your bed.

Wireless and Television
Your wired/wireless network and television connections are already activated. Read the Computer Support section in this booklet and visit housing.ucdavis.edu/computers and housing.ucdavis.edu/tv to learn more.

Cleaning/Custodial
If you live in Segundo or Tercero, custodial staff will not be entering your room to clean it. They clean the common or shared spaces, such as the lounges and bathrooms. Cuarto residents will receive custodial service for their bathrooms every two weeks. All residents must clean their own rooms. Cleaning supplies may be checked out from the ASD.
Around the Area

Where to Eat
All residents have meal plans for use in the dining commons (DC). There is one DC in each housing area (see the maps in this booklet). Each area also has a market. You can eat at the Silo Union, food trucks, Scrubs and Memorial Union (MU). You can use your Aggie Cash at participating locations. Go to dining.ucdavis.edu and click on “Aggie Cash” for more information.

Where to Get Mail and Packages
Check the maps in this booklet to see where your mailbox is located. Packages are available for pick-up at the ASD (see maps) and Amazon lockers.

Bicycles
Welcome to our world on two wheels. Did you know bicycling is the primary mode of transportation in Davis? Anywhere from 15,000 to 20,000 bicycles are on campus each day (sustainability.ucdavis.edu/progress/transportation).

Before pedaling off, you must register your bike! It’s required by law and can help you recover a stolen bike. Also important: Always lock your bike! Plenty of bicycle parking is available in the residence hall areas and throughout campus.
See taps.ucdavis.edu/bicycle for more information about bicycling in Davis.

What can I borrow?
You can borrow a lot of things from the ASD, including board games, cooking equipment, sports gear, vacuum cleaners and cleaning supplies. Cuarto residents can also get toilet paper at the Thoreau Area Service Desk.

Laundry
Laundry rooms are located in all residence hall areas. All Student Housing and Dining Services washers and dryers are operated with a debit or credit card issued by VISA, Master Card, American Express or Discover Card. Check housing.ucdavis.edu/current/laundry.asp for current prices and other information.
HOUSING STAFF
Visit housing.ucdavis.edu/staff for the full Student Housing and Dining Services staff directory.

**Segundo**
Vince Cardenas – Residential Education Coordinator
vcarden@ucdavis.edu

Christa Poindexter – Residential Education Coordinator
poindexter@ucdavis.edu

Tosheka Robinson – Conduct Coordinator
tosrobinson@ucdavis.edu

Josh Chave – Conduct Coordinator
jchave@ucdavis.edu

Perry Palleja – Resident Director
pvpalleja@ucdavis.edu

Kathleen Kivarkis – Resident Director
kmkivarkis@ucdavis.edu

Jennifer Shulin – Office Coordinator
jmshulin@ucdavis.edu

**Tercero**
Christopher Pangelina – Residential Education Coordinator
cvpangelina@ucdavis.edu

Joel Waite – Residential Education Coordinator
jgwaite@ucdavis.edu

Rebecca Hammond – Conduct Coordinator
rrhammond@ucdavis.edu

Adam Dowrie – Conduct Coordinator
ahdowrie@ucdavis.edu

Hakeem Croom – Resident Director
hjcroon@ucdavis.edu

Uvette Vernon – Residential Director
udvernon@ucdavis.edu

Donna To – Resident Director
dmto@ucdavis.edu

Tyler Fultz – Resident Director
tlfultz@ucdavis.edu

Eliizabeth Martinez – Office Coordinator
ezmartinez@ucdavis.edu
Cuarto

Erin Peltzman—Conduct Coordinator
epeltzمان@ucdavis.edu

Raul Mendoza—Resident Director
rrmendoza@ucdavis.edu

Kristine Hager—Office Coordinator
kehager@ucdavis.edu

Resident Advisors

A Resident Advisor (RA) is an undergraduate student who lives in the residence halls. Of course they were once first-year students, making them an excellent resource. Each residence hall building has at least one RA.

In addition to advising, RAs plan and facilitate one-on-one and group activities, community-building programs and events such as game nights.

Your RA will want to get to know you, and you’re also encouraged to take initiative in getting to know your RA. Information about residence hall RAs, typically their photographs, names, majors and years, is posted on a common area wall in each hall.

On-Call Contact Numbers

On-call Resident Advisors are available at night for residents who need assistance when the Area Service Desk is closed. You’ll find the phone number for on-call RAs in the Student Housing and Dining Services online directory, housing.ucdavis.edu/staff/on-call.

Prepare for Roommate Agreements

At the beginning of fall quarter, you’ll meet with your Resident Advisor and your roommate(s) to discuss and develop a “roommate agreement.” To prepare, think about the things that are important to you, including your bedtime, when guests can visit and how much noise is okay at this meeting. Be ready to discuss these issues as well as the issues that are important to your roommate(s).
EATING WELL

There are three dining commons (DC) and three markets, one of each in Segundo, Tercero and Cuarto.

We hope you’re hungry. We make a variety of tasty and healthy food.

Menu

Our chefs prepare a balanced menu each week. You’ll enjoy favorite recipes several times during the quarter, but the menu changes each week to keep dishes fresh and exciting each Monday. We post the weekly menu on the dining website: dining.ucdavis.edu/menus.html.

Nutrition

Leah Beck, R.D., is our staff dietitian. She can help you if you have questions that need to be addressed. Email Leah at lbeck@ucdavis.edu.

Free Water Bottle

At each Academic Advising Center open house we distribute free, reusable UC Davis water bottles that you can use in the DC. Come get yours!

DC Hours – All Locations

(DC hours are subject to change during holidays.)

Monday–Thursday, 7 A.M.–midnight
Friday, 7 A.M.–8 P.M.
Saturday, 9 A.M.–7 P.M.
Cuarto DC 12 P.M.–7 P.M.)
Sunday, 9 A.M.–8 P.M.
Cuarto DC 12 P.M.–8 P.M.)

Market Hours

Segundo Market
Monday–Thursday, 8 A.M.–midnight
Friday, 8 A.M.–10 P.M.
Saturday, 2 P.M.–8 P.M.
Sunday, 2 P.M.–10 P.M.

Tercero Market
Monday–Thursday, 9 A.M.–midnight
Friday, 9 A.M.–10 P.M.
Saturday, 2 P.M.–8 P.M.
Sunday, 2 P.M.–10 P.M.

Cuarto Market
Monday–Thursday, 9 A.M.–midnight
Friday, 9 A.M.–10 P.M.
Saturday, 2 P.M.–8 P.M.
Sunday, 2 P.M.–10 P.M.
SERVICES AND SUPPORT

By now you know where you live, but do you know about the services available exclusively to residence hall students? Learn about the resources below, then check the map of your area to see where they are.

Academic Advising Centers

Academic Advising Centers offer peer tutoring and drop-in advising or help with everything from course planning to GE and university requirements. They are also quiet spaces for studying, reading and working on group projects. To learn more, see the Academic Advising page in this booklet, ask your RA or visit housing.ucdavis.edu/current/academic_advising_center.asp. We look forward to seeing you in the Academic Advising Centers!

Area Service Desk (ASD)

At ASD you can get help if you are locked out of your room, pick up a package, ask questions, get directions, check out cooking equipment and much more. For more information or to see the hours, visit housing.ucdavis.edu/current/area_service_desk.asp.

Computer Centers

Student Housing and Dining Services operates three computer centers that are available to residents. Each center has several printers and PCs with Internet connections. To learn more, see the Computer Support Guide in this booklet, ask your RA or visit housing.ucdavis.edu/computers/computer_center.asp.

Sustainable Living

Student Housing and Dining Services advocates sustainable living practices, including waste reduction and recycling, energy and water conservation, and LEED planning. To learn more about how you can practice sustainable living in the residence halls and get involved, visit housing.ucdavis.edu/sustainability.
ACADEMIC ADVISING

Academic Advising Center Hours
Monday–Friday, 8 A.M.–11 P.M.; Saturday and Sunday, noon–11 P.M.

Academic Advising Center Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Segundo</td>
<td>Segundo Services Center</td>
<td>530-754-0279</td>
</tr>
<tr>
<td>Tercero</td>
<td>Tercero Services Center</td>
<td>530-752-5566</td>
</tr>
<tr>
<td>Cuarto</td>
<td>Thoreau Hall, First Floor</td>
<td>530-754-0278</td>
</tr>
</tbody>
</table>

Peer Advising

Monday–Thursday
10 AM–1PM; 4 PM – 9 PM in Segundo
10 AM–6PM in Tercero, Cuarto
4 PM–6PM in Cuarto

Tutoring (math, chemistry, writing)

Monday–Thursday
5 – 9 P.M. in Segundo and Tercero
6 – 9 P.M. in Cuarto

Visit rhat.ucdavis.edu for complete schedule.

Larry Greer, Writing Specialist

By appointment: Monday thru Friday
1107 Segundo Academic Advising Center (appointments.ucdavis.edu)
Drop in: Tercero Academic Advising Center:
Mondays 1 P.M. - 3 P.M., Tuesdays 10 A.M.-12 P.M. and Thursdays 2 P.M. - 4 P.M., beginning Oct. 8.

Residential Academic Workshops

Visit the residence hall Academic Advising Centers to enhance your skills and develop new strategies for success as a student at UC Davis! Attending the AACs’ 20-minute workshops will provide opportunities for you to interact with professional staff, learn helpful study tips for college-level work and obtain useful information about on-campus academic resources that can be immediately applied to your educational plan.

Email reshallacademics@ucdavis.edu for more information, and visit housing.ucdavis.edu/education/academicworkshops.asp for a complete schedule.

For important academic information such as course registration pass times, course add/drop deadlines, and quarterly instructional dates, visit registrar.ucdavis.edu/calendar.
CAMPUS RESOURCES

UC Davis provides a variety of academic and cultural resources to help you succeed. Here are some of the primary resources available to you:

Campus Recreation

cru.ucdavis.edu

Center for African Diaspora

cadss.ucdavis.edu

Center for Chicanx and Latinx Academic Student Success

cclass.ucdavis.edu

Center for Student Involvement

csi.ucdavis.edu

Cross Cultural Center

ccc.ucdavis.edu

Internship and Career Center

icc.ucdavis.edu

Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center

lgbtqia.ucdavis.edu

Native American Academic Student Success Center

naassc.ucdavis.edu

Services for International Students and Scholars

siss.ucdavis.edu

Student Academic Success Center

success.ucdavis.edu

Student Disability Center

sdc.ucdavis.edu

Student Health and Counseling Services

shcs.ucdavis.edu

Student Recruitment and Retention Center

srrc.ucdavis.edu

Transfer and Reentry Center

success.ucdavis.edu/centers-and-programs/trc/

Undergraduate Research Center

urc.ucdavis.edu

Veterans Success Center

success.ucdavis.edu/centers-and-programs/vsc/

Women’s Resources and Research Center

wrrc.ucdavis.edu

Get Involved

Joining a club, team, student council or any other academic, professional or social organization is a wonderful way to enrich your college experience. The following are a few examples of what you can do: Join an intramural (IM) sports team—Student Housing and Dining Services has its own IM league! Join the Resident Consultants or Hall Council or find a student club or organization. (Check the Fall Welcome events calendar to see which organizations are hosting mixers or events, fallwelcome.ucdavis.edu.) And consider joining one of the many business, cultural and social sororities and fraternities at UC Davis. osfl.ucdavis.edu.
COMPUTER SUPPORT

Not a computer whiz? Don’t worry, we’ve got you covered. And if you are, apply for a residential computing advisor (RCA) job in the spring!

Computer Centers
Computer centers are open 24/7. Residence hall students may use any Student Housing and Dining Services Computer Center.

Locations
Segundo: Segundo Services Center, second floor
Tercero: Tercero Services Center, first floor
Cuarto: Emerson Hall, “grass side”

Residential Computing Support (RCS)
For current RCS drop-in office hours, visit housing.ucdavis.edu/computers.

Residential Computing Advisors (RCA)
Knowledgeable RCAs provide technology support and computer advice to residence hall students. They are available for drop-in support by phone (530-752-4274) and through the HelpDesk on myUCDavis. Learn more about RCA services at housing.ucdavis.edu/computers.

Resnet Network
Resnet our hard-wired network, provides reliable high-speed Internet and UC Davis network access throughout the residence halls and common areas.

Eduroam Wireless Network
Eduroam our wireless network, is available in most residence hall locations.

Connecting to Resnet and Eduroam
During move-in weekend and Welcome Week, visit your Computer Center for help with all your computer support needs, including set-up and connection to Resnet and Eduroam, help with antivirus software and tips on safe and secure computing practices.
Eduroam Wireless Service
In-room Eduroam wireless service is available in all residence halls.

Public locations in all residence hall areas, such as Academic Advising Centers, main lounges and study rooms, also provide Eduroam service.

Student Housing and Dining Services policy does not allow personal wireless access points (WAP) in locations where eduroam is provided. We will continue to add Eduroam service to the residence halls.

The instructions include important information you should have about using a personal wireless device and the risks and responsibilities you assume when doing so.

Residential Computing Support
Residential computing support services are tailored to meet the most common needs of students living in the residence halls. The RCAs who provide computing support assist with:

• Updating anti-virus software and assisting with virus problems
• Enabling automatic updates for Windows and Mac systems
• Enabling safe use of music and media file-sharing software
• Installing devices such as printers and wireless access points
• Troubleshooting common computer problems
• Answering common MS Office application questions

Help Desk Request
To submit a Help Desk request for the RCAs, please go to myUCDavis and find the Student Housing and Dining Services channel. Click “Submit/Review My Computer Help Tickets.” The RCAs will contact you after your request has been submitted and may schedule a time for you to drop in during regular office hours.

Another way to Contact Us
You can visit a Computer Center during RCA drop-in hours. You can find out when these drop-in hours are held by going online at housing.ucdavis.edu/computers or by call 530-752-4274.

Acceptable Use Policy
The university encourages the use of electronic communications to share information and knowledge. In support it’s mission of education, research, community service and patient care and in the interest of conducting university’s business. Certain activities on the campus networks, however, will not be tolerated and may lead to temporary or permanent loss of access to the campus networks. For more information on the Acceptable Use Policy, please visit https://research.ucdavis.edu/industry/ia/researchers/copyright/dmca

UC Davis cooperates with outside agencies in the enforcement of copyright infringement laws; infringement on campus typically involves the distribution and receipt of copyright-protected audio and video recordings covered by the DMCA. To avoid straying into illegal waters, find out more about the DMCA policies at studentcomputing.ucdavis.edu/filesharing.cfm.
SUSTAINABILITY

Residents are responsible for removing waste from their rooms. Visit the online Waste Diversion Guide for your residence hall to get step-by-step instructions on how and where to properly dispose of your waste. The University of California’s goal is to be zero waste by 2020. The online guide includes a complete list of what to recycle, compost and donate: housing.ucdavis.edu/sustainability/wastediversion.asp.

Want to learn more about sustainability and/or want to get involved? Sign up for our newsletter by sending an email to sustainablehousing@ucdavis.edu with “Newsletter” in the subject line. The weekly newsletter is sent Mondays via email and will include sustainability events around campus, sustainability themed topics, internship and job opportunities, details on how to become part of the sustainability team and more!
Bedbugs

If you suspect bedbugs are in your room:

• Notify your RA and the Area Service Desk.
• Keep everything in your room; it is important that you do not remove any items from your room so the problem is not spread.
• Student Housing and Dining Services will make arrangements to come and perform a room evaluation.
• Do not let anyone into your room.

Why are we seeing an increase in bedbugs?
Bedbugs are present in all 50 states and can be found anywhere, even in five-star hotels. They are becoming more resistant to pesticides, which makes eliminating them much more difficult.

What to look for:
• Bedbugs are a six-legged, flat, reddish-brown insect. Adults are about the size of a pencil eraser. They give off a sweet odor described as rotting coconuts.
• They prefer to hide in cracks and crevices near where you sleep.
• They hide during the day and come out at night.
• They only travel short distances, which is why they are usually found on bedding and beds.
• They like to hitch rides on luggage and furniture. Be careful what furniture you bring into your home.
• If you notice bites on your body or a mild rash with small itchy bumps in a linear or clustered pattern, you may have bedbugs. If you are experiencing a severe reaction to the bites, contact a doctor for treatment.

Notify your Area Service Desk of any problems.

Segundo: 530-752-4120
Tercero: 530-752-5000
Cuarto: 530-752-7986
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