Student Housing Apartments
Welcome to Student Housing Apartments

Congratulations on starting this new adventure at UC Davis! Living with Student Housing and Dining Services connects you to the campus’s wide variety of opportunities. This booklet provides an overview of our support services and the basics of living in Student Housing Apartments.

Welcome to your new home!

Your Student Housing and Dining Services Contract

Remember that your contract begins when you move in, and all contract obligations must be followed. We are here to answer questions about your contract! Contact Student Housing and Dining Services by phone or email: 530-752-2033, studenthousing@ucdavis.edu

Student Housing Apartments Life

The Guide to Student Housing Apartments is available online at housing.ucdavis.edu/guides/sha/2018-2019/ and contains valuable information regarding your rights and responsibilities. From room maintenance to laundry, the guide is your go-to resource.

Questions?

If you have any questions throughout the year, just ask your Community Assistant (CA) or any professional Student Housing and Dining Services staff person for help.

Connect with Us

We’re social in Student Housing and Dining Services! Stay up to date about Student Housing and Dining Services events, special contests, promotions and other information by following us on Twitter, Facebook, and Instagram.

You’ll also receive our weekly newsletter, the Aggie Reader, packed full of Student Housing and Dining Services news, tips for academic success, important dates and deadlines, Academic Advising Center schedules and residence hall and campus events.

Important: DO these today and tomorrow:

- Move into your room
- Fill out the online Room Condition Form
- Review the Guide to Student Housing Apartments
- Meet your complex’s Community Assistants
- Explore your new property and the amenities available

And be sure to attend Welcome Week events!
Welcome Week

IT’S ONLY ONE WEEK, AND IT STARTS NOW.

Welcome Week takes place the first week you’re at UC Davis—from the day you move in up to your first day of classes. University departments, student organizations and the four academic colleges hold dozens of events to help you get acquainted with the campus and have some fun before the work begins. Plus, Student Housing and Dining Services hosts many events exclusively for you!

**AGGIE WELCOME RALLY**
Sunday, September 23
8 P.M.
Pavilion

**MOVIE NIGHT: INCREDIBLES 2**
Sunday, September 23
(following the Aggie Welcome Rally, approximately 9 P.M.)
Pavilion

**CAMPUS FALL WELCOME**
Monday, September 24
(doors open at 3 P.M.)
Pavilion

**RESOURCE FAIR**
Monday, September 24
(following the Campus Fall Welcome, approximately 5 P.M.)
Hutchison Field

**ILLUMINITE RUN/WALK**
Monday, September 24
9:00 P.M.
Hutchison Field

**ASUCD SUNSET FEST**
Friday, September 28
6 P.M.-10 P.M.
Quad

Check out [fallwelcome.ucdavis.edu](http://fallwelcome.ucdavis.edu) for all events that run from Welcome Week to Homecoming!

Download the UC Davis NOW app to access Fall Welcome activities, including exclusive residence hall Welcome Week events! [bit.ly/fw-ucdavis-now](http://bit.ly/fw-ucdavis-now)
THINGS TO KNOW ABOUT THE STUDENT HOUSING APARTMENTS

EMERGENCY AND URGENT SITUATIONS
In an emergency, dial 9-1-1.

For urgent situations, including an unsecured apartment (broken locks or windows) and severe water leaks, notify staff as follows:

During business hours, contact your apartment complex’s on-site property manager.

After business hours, call your apartment complex’s office phone number for the after-hours, on-call staff.

Adobe Apartments – 530-297-0342
Arlington Farm – 530-756-3566
The Colleges – 530-754-5797
The Lexington – 530-758-1541
Primero Grove – 530-754-8455
West Village – 530-759-0661

Service Requests

Facilities Issues in Your Apartment
When you have a facilities-related issue or urgent situation, submit a service request to your apartment complex. Examples of issues you should submit a service request for include broken items (other than furniture) and plumbing issues in your apartment.

Furniture Issues
If you have a furniture issue during the year, submit an online service request to Student Housing and Dining Services at housing.ucdavis.edu/servicerequest. Examples of issues you should submit a service request for include broken desk chairs and bed configuration requests.

NOTE: Work orders for furniture issues at West Village are submitted to the West Village office.

Accessing Your Apartment
You should carry your keys with you at all times. Please review your apartment rules and regulations or contact your apartment complex manager for further information about the lockout policy at your complex.

Locked Out After Hours
If the property office is open, most complexes will offer lockout service free of charge, but after hours, you are responsible for gaining access to your apartment or bedroom. Being locked out of your apartment or bedroom within your apartment does not constitute an after-hours emergency. If you find yourself locked out of your apartment, please try contacting your roommates to gain access.
Emergency access is available after hours by calling your apartment office. There is a $75 fee for after-hours lockouts. Any lockout charges assessed will be billed to your student account.

Inside Your Room
Furniture and Bed Lofting
You may rearrange your furniture to your liking; however, you need to know a few things. Decide on the arrangement with your roommate(s), not by yourself. When you move out, you must return your furniture to how it’s arranged today. Service requests should be submitted for bed height adjustments.

Wireless
Your wired/wireless network is already activated. Read the Computer Support section and visit housing.ucdavis.edu/computers to learn more.

Cleaning/Custodial
All residents must clean their own rooms and apartments.

Around the Area
Where to Eat
Each on-campus residence area has a dining commons (DC) where you can eat if you opted for a meal plan. (See the maps in this booklet.) Students can also pay per meal to eat at the DCs. Residence hall areas each have a market. You can eat at the Silo Union, food trucks, Scrubs and Memorial Union (MU). You can use your Aggie Cash at participating locations. Go to dining.ucdavis.edu and click on “Aggie Cash” for more information.

Where to Get Mail and Packages
Mail and packages will arrive at your apartment complex mail area.

Bicycles
Welcome to our world on two wheels. Did you know bicycling is the primary mode of transportation in Davis? Anywhere from 15,000 to 20,000 bicycles are on campus each day. sustainability.ucdavis.edu/progress/transportation

Before pedaling off, you must register your bike! It’s required by law and can help you recover a stolen bike. Also important: Always lock your bike! Plenty of bicycle parking is available in the residence hall areas and throughout campus.

See taps.ucdavis.edu/bicycle for more information about bicycling in Davis.
Prepare for Roommate Agreements

During your first week at UC Davis, you’ll meet with your Community Assistant and your roommate(s) to discuss and develop a “roommate agreement.” To prepare, think about the things that are important to you, including your bedtime, when guests can visit and how much noise is okay. Be ready to discuss these issues as well as the issues that are important to your roommate(s) at this meeting.
EATING WELL

There are three dining commons (DC) and three markets, one of each in Segundo, Tercero and Cuarto.

We hope you’re hungry. We make a variety of tasty and healthy food.

Menu

Our chefs prepare a balanced menu each week. You’ll enjoy favorite recipes several times during the quarter, but the menu changes each week to keep dishes fresh and exciting each Monday. We post the weekly menu on the dining website: dining.ucdavis.edu/menus.html.

Nutrition

Leah Beck, R.D., is our staff dietitian. She can help you if you have questions that need to be addressed. Email Leah at lbeck@ucdavis.edu.

Free Water Bottle

SHA students with meal plans can pick up their free reusable UC Davis water bottle after October 8th in any market. Reusable UC Davis water bottles can be used in the DC. Come get yours!

There are three dining commons (DC) and three markets, one of each in Segundo, Tercero and Cuarto.

DC Hours – All Locations

(DC hours are subject to change during holidays.)

Monday – Thursday, 7 A.M. – midnight
Friday, 7 A.M. – 8 P.M.
Saturday, 9 A.M. – 7 P.M.
(Cuarto DC 12 P.M. – 7 P.M.)
Sunday, 9 A.M. – 8 P.M.
(Cuarto DC 12 P.M. – 8 P.M.)

Market Hours

Segundo Market
Monday – Thursday, 8 A.M. – midnight
Friday, 8 A.M. – 10 P.M.
Saturday, 2 P.M. – 8 P.M.
Sunday, 2 P.M. – 10 P.M.

Tercero Market
Monday – Thursday, 9 A.M. – midnight
Friday, 9 A.M. – 10 P.M.
Saturday, 2 P.M. – 8 P.M.
Sunday, 2 P.M. – 10 P.M.

Cuarto Market
Monday – Thursday, 9 A.M. – midnight
Friday, 9 A.M. – 10 P.M.
Saturday, 2 P.M. – 8 P.M.
Sunday, 2 P.M. – 10 P.M.
By now you know where you live, but do you know about the services available? Learn about the resources below, then check the map of your area to see where they are.

**Academic Advising Centers**
Academic Advising Centers offer peer tutoring and drop-in advising or help with everything from course planning to GE and university requirements. They are also quiet spaces for studying, reading and working on group projects. To learn more, see the Academic Advising page in this booklet, ask your RA or visit housing.ucdavis.edu/current/academic_advising_center.asp. We look forward to seeing you in the Academic Advising Centers!

**Apartment Complex Office**
Each apartment has an office on-site. At this office you can get help if you are locked out of your apartment, pick up a package, submit work orders, ask questions, and much more. Hours are posted on the door at each location.

**Computer Centers**
Student Housing and Dining Services operates three computer centers that are available to residents. Each center has several printers and PCs with Internet connections. To learn more, see the Computer Support Guide in this booklet, or visit housing.ucdavis.edu/computers/computer_center.asp.

**Sustainable Living**
Student Housing and Dining Services advocates sustainable living practices, including waste reduction and recycling, energy and water conservation, and LEED planning. To learn more about how you can practice sustainable living in SHA and get involved, visit housing.ucdavis.edu/sustainability.
ACADEMIC ADVISING

Academic Advising Center Hours
Monday – Friday, 8 A.M. – 11 P.M.; Saturday and Sunday, noon – 11 P.M.

Academic Advising Center Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Segundo</td>
<td>Segundo Services Center</td>
<td>530-754-0279</td>
</tr>
<tr>
<td>Tercero</td>
<td>Tercero Services Center</td>
<td>530-752-5566</td>
</tr>
<tr>
<td>Cuarto</td>
<td>Thoreau Hall, First Floor</td>
<td>530-754-0278</td>
</tr>
</tbody>
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Residential Academic Workshops

Peer Advising
Monday – Thursday
10 AM – 1 PM; 4 PM – 9 PM in Segundo
10 AM – 6 PM in Tercero, Cuarto
4 PM – 6 PM in Cuarto

Tutoring (math, chemistry, writing)
Monday – Thursday
5 – 9 P.M. in Segundo and Tercero
6 – 9 P.M. in Cuarto
Visit rhat.ucdavis.edu for complete schedule.

Larry Greer, Writing Specialist
By appointment: Monday thru Friday
1107 Segundo Academic Advising Center (appointments.ucdavis.edu)
Drop in: Tercero Academic Advising Center:
Mondays 1 P.M. - 3 P.M., Tuesdays 10 A.M.-12 P.M. and Thursdays 2 P.M. - 4 P.M., beginning Oct. 8.

Visit the residence hall Academic Advising Centers to enhance your skills and develop new strategies for success as a student at UC Davis! Attending the AACs’ 20-minute workshops will provide opportunities for you to interact with professional staff, learn helpful study tips for college-level work and obtain useful information about on-campus academic resources that can be immediately applied to your educational plan.

Email reshallacademics@ucdavis.edu for more information, and visit housing.ucdavis.edu/education/academicworkshops.asp for a complete schedule.

For important academic information such as course registration pass times, course add/drop deadlines, and quarterly instructional dates, visit registrar.ucdavis.edu/calendar.
CAMPUS RESOURCES
UC Davis provides a variety of academic and cultural resources to help you succeed. Here are some of the primary resources available to you:

Campus Recreation
[link]

Center for African Diaspora Student Success
[link]

Center for Chicano and Latinx Academic Student Success
[link]

Center for Student Involvement
[link]

Cross Cultural Center
[link]

Internship and Career Center
[link]

Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center
[link]

Native American Academic Student Success Center
[link]

Services for International Students and Scholars
[link]

Student Academic Success Center
[link]

Student Disability Center
[link]

Student Health and Counseling Services
[link]

Student Recruitment and Retention Center
[link]

Transfer and Reentry Center
[link]

Undergraduate Research Center
[link]

Veterans Success Center
[link]

Women’s Resources and Research Center
[link]
COMPUTER SUPPORT

Not a computer whiz? Don’t worry, we’ve got you covered. And if you are, apply for a residential computing advisor (RCA) job in the spring!

Computer Centers
Computer centers are open 24/7. Residence hall students may use any Student Housing and Dining Services Computer Center.

Locations
**Segundo:** Segundo Services Center, second floor
**Tercero:** Tercero Services Center, first floor
**Cuarto:** Emerson Hall, “grass side”

Residential Computing Support (RCS)
For current RCS drop-in office hours, visit housing.ucdavis.edu/computers.

Residential Computing Advisors (RCA)
Knowledgeable RCAs provide technology support and computer advice to residence hall students. They are available for drop-in support by phone (530-752-4274) and through the HelpDesk on myUCDavis. Learn more about RCA services at housing.ucdavis.edu/computers.

Eduroam Wireless Network
Eduroam our wireless network, is available in all residence hall locations.

Connecting to Eduroam
During move-in weekend and Welcome Week, visit your Computer Center for help with all your computer support needs, including set-up and connection and Eduroam, help with antivirus software and tips on safe and secure computing practices.

Help Desk Request
To submit a Help Desk request for the RCAs, please go to myUCDavis and find the Student Housing and Dining Services channel. Click “Submit/Review My Computer Help Tickets.” The RCAs will contact you after your request has been submitted and may schedule a time for you to drop in during regular office hours.

Other Ways to Contact Us
You can visit a Computer Center during RCA drop-in hours, which are available online at housing.ucdavis.edu/computers or call 530-752-4274.
Acceptable Use Policy
The university encourages the use of electronic communications to share information and knowledge in support of the university’s mission of education, research, community service and patient care and to conduct the university’s business. To this end, certain activities on the campus networks will not be tolerated and may lead to temporary or permanent loss of access to the campus networks. For more information on the Acceptable Use Policy, please visit https://research.ucdavis.edu/industry/ia/researchers/copyright/dmca.

UC Davis cooperates with outside agencies in the enforcement of copyright infringement laws; infringement on campus typically involves the distribution and receipt of copyright-protected audio and video recordings covered by the DMCA. To avoid straying into illegal waters or for more information about the DMCA policies, please visit studentcomputing.ucdavis.edu/filesharing.cfm.

SUSTAINABILITY
As a Student Housing Apartments resident, we hope you will assist in UC Davis’ sustainability efforts. Improving sustainability is an achievable goal when you actively participate, lead by example and encourage others. The University of California’s goal is zero waste by 2020. Learn more about how you can support this effort in the Guide to Student Housing Apartments, housing.ucdavis.edu/guides/SHA/2018-2019/vision-statements.asp.

Want to learn more about sustainability on campus? Visit sustainability.ucdavis.edu

Want to learn more about sustainability and/or want to get involved? Sign up for our newsletter by sending an email to sustainablehousing@ucdavis.edu with “Newsletter” in the subject line. The weekly newsletter is sent Mondays via email and will include sustainability events around campus, sustainability themed topics, internship and job opportunities, details on how to become part of the sustainability team and more!
Bedbugs

If you suspect bedbugs are in your room or apartment:

• Notify your apartment complex or Student Housing and Dining Services.

• Keep everything in your room; it is important that you do not remove any items from your room so the problem is not spread.

• Student Housing and Dining Services will make arrangements to come and perform a room evaluation.

• Do not let anyone into your room.

Why are we seeing an increase in bedbugs?

Bedbugs are present in all 50 states and can be found anywhere, even in five-star hotels. They are becoming more resistant to pesticides, which makes treating them much more difficult.

What to look for:

• Bedbugs are a six-legged, flat, reddish-brown insect. Adults are about the size of a pencil eraser. They give off a sweet odor described as rotting coconuts.

• They prefer to hide in cracks and crevices near where you sleep.

• They hide during the day and come out at night.

• They only travel short distances, which is why they are usually found on bedding and beds.

• They like to hitch rides on luggage and furniture. Be careful what furniture you bring into your home.

• If you notice bites on your body or a mild rash with small itchy bumps in a linear or clustered pattern, you may have bedbugs. If you are experiencing a severe reaction to the bites, contact a doctor for treatment.
Get Involved
Joining a club, team, student council or any other academic, professional or social organization is a wonderful way to enrich your college experience. The following are a few examples of what you can do: Join an intramural (IM) sports team—Student Housing and Dining Services has its own IM league! Join the Resident Consultants or a campus organization. (Check the Fall Welcome events calendar to see which organizations are hosting mixers or events, fallwelcome.ucdavis.edu.) And consider joining one of the many business, cultural and social sororities and fraternities at UC Davis. osfl.ucdavis.edu.
IMPORTANT DATES
Visit housing.ucdavis.edu/calendar for more dates.

Fall quarter fees due ........ Sept. 15
Move-in Weekend ............ Sept. 22–23
Welcome Week ................ Sept. 24–28
Fall quarter classes begin .... Sept. 26
Fall quarter ends ............ Dec. 14
Winter quarter fees due ...... Dec. 15
Winter break begins .......... Dec. 15
Winter quarter classes begin Jan. 7
Spring quarter fees due ...... March 15
Winter quarter ends .......... March 22
Spring break begins .......... March 22
Spring quarter classes begin April 1
Move-out Week ............... June 10–14

CONTACT INFORMATION
Area Service Desks
Segundo .......................... 530-752-4120
Tercero ........................... 530-752-5000
Cuarto ............................ 530-752-7986
Admissions ....................... 530-752-2971
admissions.ucdavis.edu
Fall Welcome ..................... fallwelcome.ucdavis.edu
Financial Aid .................... 530-752-2390 / financialaid.ucdavis.edu
Office of Student Development 530-752-1736
Information and Educational Technology  scg.ucdavis.edu
MyBill .............................. mybill.ucdavis.edu
myUCDavis ...................... my.ucdavis.edu
SISWeb ............................ sisweb.ucdavis.edu
Student Disability Center ...... 530-752-3184 / sdc.ucdavis.edu
Student Housing and Dining Services 530-752-2033 / housing.ucdavis.edu
UC Davis .......................... ucdavis.edu

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