The Segundo North buildings are equipped with Johnson Controls thermostats. These thermostats control the temperature in the room based on pre-set limits. Residents can select comfortable heating/cooling temperatures within 3.5 degrees (on either side) of the standard set point by moving the slider towards red (heating) or blue (cooling).

**Troubleshooting:**

**Room is Too Hot**

1. Look at the slider – is it all the way to the cold side (blue)?
   If not, slide the slider all the way to the blue side.
2. Are the windows open?
   a. If outside temperatures are warmer than inside temperatures, close all windows to allow maximum efficiency.
   b. If outside temperatures are cooler than inside temperatures, open windows to allow increased cooling.

**Room is Too Cold**

1. Look at the slider – is it all the way to the heat side (red)?
   If not, slide the slider all the way to the red side.
2. Are the windows open?
   a. If outside temperatures are cooler than inside temperatures, close all windows to allow maximum efficiency.
   b. If outside temperatures are warmer than inside temperatures, open windows to allow increased warming.

If the above actions do not resolve the problem, please submit a request on-line.